> DISTRICT OF COLUMBIA
> $+\boldsymbol{+}+\boldsymbol{+}$
> ALCOHOLIC BEVERAGE CONTROL BOARD
> $+\boldsymbol{+}+\boldsymbol{+}$
> MEETING

| IN THE MATTER OF: | $:$ |
| :--- | :---: |
| Sylvia Liquors | $\vdots$ |
| 1818 Benning Road NE | $\vdots$ |
| Retailer A ANC 5D | Protest |
| License No. 104606 | $\vdots$ Hearing |
| Case \#18-PRO-00042 | $\vdots$ |
| (Application to Renew the: |  |
| License) |  |
| Wednesday, |  |
| October 17, 2018 |  |

The Alcoholic Beverage Control Board met in the Alcoholic Beverage Control Hearing Room, Reeves Building, 2000 14th Street, N.W., Suite 400S, Washington, D.C. 20009, Chairperson Donovan W. Anderson, presiding.

## PRESENT:

DONOVAN W. ANDERSON, Chairperson
NICK ALBERTI, Member
MIKE SILVERSTEIN, Member
JAMES SHORT, Member
REMA WAHABZADAH, Member

## ALSO PRESENT:

NAMYOUNG JOUNG, Applicant
HYE JUNG NA, Applicant
YOUNG MOO KIM, Korean Interpreter
SIDON YOHANNES, Applicants' Counsel
ANDREW KLINE, Applicants' Counsel
SYDELLE MOORE, Protestant and President of
Langston Civic Association
T-A-B-L-E O-F C-O-N-T-E-N-T-S

## PRELIMINARY MATTER:

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| Vernon Leftwich | 41 | 65 |  |  | 55 |
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| APPLICANT |  |  |  |  |  |
| Namyoung Joung | 74 | 87 | 98 |  | 91 |
| Hye Jung Na | 101 | 110 | 143 | 140 | 116 |
| William Chambers | 151 | 157 |  |  |  |
| Kenny Artis | 159 | 162 |  |  |  |
| Kathy Henderson | 164 | 180 | 213 | 211 | 191 |
| PROTESTANT |  |  |  |  |  |
| Ian Moss | 216 | 222 | 233 |  | 225 |
| Juanita Diggs | 237 | 253 |  | 260 | 254 |

## EXHIBITS

IDENTIFIED RECEIVED

## GOVERNMENT

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2 - Regulatory Inspection ..... 50
3-1200 Feet GIS Info. Map ..... 50
4 - 400 Feet GIS Info Map ..... 50
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1 - Signed Petition ..... 87 ..... 872 - Cell Phone Screen Shot ofInside Sylvia Liquors 103106
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Video 1 ..... 240
P-R-O-C-E-E-D-I-N-G-S
4:30 p.m.

CHAIRPERSON ANDERSON: All right. We're back on the record. Our next case is a Protest Hearing, Case No. 18-PRO-00042, Sylvia Liquors, License No. 104606.

Would the parties, please, approach and identify themselves for the record, please?

MS. MOORE: Yes. My name is Sydelle Moore and I am representing the Langston Civic Association.

CHAIRPERSON ANDERSON: Good evening Ms. Moore. Hold on, Mr. -- is the owner here?

INTERPRETER KIM: No, sorry, I'm an Interpreter.

CHAIRPERSON ANDERSON: I know who you are, sir. That's why I'm asking the attorneys. Do you --

INTERPRETER KIM: No, they are not.
CHAIRPERSON ANDERSON: That's why I was going to -- that's why I had asked the question. So what do you -- what is it that you
want us to do? Are we waiting for the owner? MS. YOHANNES: Yes. Can we have a couple of minutes? They are parking. They are on their -- they are walking in actually, I think.

CHAIRPERSON ANDERSON: All right. Okay.

MS. YOHANNES: Apologies.
CHAIRPERSON ANDERSON: Okay. Then we will wait until the owner shows up.

MS. YOHANNES: Okay.
CHAIRPERSON ANDERSON: All right.
What language is this?
MS. YOHANNES: Korean.

CHAIRPERSON ANDERSON: Korean. So can we have the translator come up, sir? The translator. Hold on. Can you raise your right hand, sir?

Do you solemnly affirm that you will
faithfully and accurately interpret the proceedings in the matter from English -- you don't -- not you, sir. From English into Korean
and from Korean into English to be best of your ability?

INTERPRETER KIM: I do.
CHAIRPERSON ANDERSON: Okay. Have your name -- just tell us what your name is, sir.

INTERPRETER KIM: My name is Young Moo Kim.

CHAIRPERSON ANDERSON: All right. You can have a seat. Thank you. And you can sign-in on the sign-in sheet, please.

INTERPRETER KIM: Sure.
CHAIRPERSON ANDERSON: And put your title once you sign-in. Okay.

I'm sorry, ma'am, go ahead and introduce yourself for the record.

MS. MOORE: Sure. So my name is
Sydelle Moore, $S$ as in Sam, $Y$ as in yellow, $D$ as in dog, E-L-L-E last name Moore, M-0-0-R-E. And I am the president of the Langston Civic Association.

CHAIRPERSON ANDERSON: Good afternoon.
MS. MOORE: And I'm here representing
them.
CHAIRPERSON ANDERSON: Sure. That's fine. Go ahead.

MS. YOHANNES: Sidon Yohannes here has counsel for licensee.

CHAIRPERSON ANDERSON: Ms. Yohannes.
MR. JOUNG: My name is Namyoung Joung.
I'm Sylvia Liquors co-owner.
CHAIRPERSON ANDERSON: Good afternoon, sir. There is a sign-in sheet.

MR. JOUNG: Good afternoon, sir.
CHAIRPERSON ANDERSON: Please, sign-
in. Mr. Kline, do you want to be recognized?
MR. KLINE: Andrew Kline also here for the applicant.

CHAIRPERSON ANDERSON: All right.
Thank you. I think maybe this is the owner coming in. Is that -- I don't understand why folks are afraid to come in the room. I see folks come and they are like -- they look like they belong, but they don't want to come in. Is that her?

MS. YOHANNES: Yes. Do you want her to introduce herself?

CHAIRPERSON ANDERSON: Yes, ma'am. Introduce yourself for the record, please.

MS. NA: My name is Hye Jung Na and I am one of the co-owners --

CHAIRPERSON ANDERSON: All right.
MS. NA: -- at Sylvia Liquors.
CHAIRPERSON ANDERSON: All right. Sir, are you translating for both parties or just --

## INTERPRETER KIM: From what I

 understood from this gentleman is that he does not need an interpreter, so he said that he would try on his own and then when I was -- when I am needed, he would ask me to translate.CHAIRPERSON ANDERSON: Who was the interpreter requested for?

MS. YOHANNES: The interpreter was for him.

CHAIRPERSON ANDERSON: Okay. All right. All right. This is a Protest Hearing.

And I think one of the things that I am going to ask -- maybe I'll ask the parties to -- there were two protest -- two, I think, participants in the protest initially when this license -- it was the -- hold on.

It was -- all right. All right. All
right. I was trying to figure out whether or not the ANC had officially protested this matter. So the ANC -- it was just the civic association has.

All right. I want the record to reflect today on our -- when we announced what the Board results were, the Board signed-off on a settlement agreement between ANC-5D with the applicant and the 5th District Headquarters. And so we have a settlement agreement.

What I'm trying to find out today is if there is a way we can streamline this, in the sense that if the parties want, we could, if there is some agreement, write a Consent Order, which is enforceable. And so I'm trying to find out. I'm not sure and I'm asking.

I know that, ma'am, you did not sign-
off on the settlement agreement. You didn't have to. You don't have the responsibility to signoff on the settlement agreement, but have you seen the settlement agreement?

MS. MOORE: I have seen it and it does address a lot of the concerns that the community has, but it does not address all of the concerns.

CHAIRPERSON ANDERSON: So what are the concerns that you have? What is it that you are seeking that is not addressed by the settlement agreement? And maybe if we can come to some type of agreement, and so the -- what the Board would do, if the parties negotiate, we could then write a Consent Order, which is enforceable, which would just cover those terms that are in disagreement.

MS. MOORE: Sure. So I think that the community, the additional concerns that the community has:
(1) It's not only the fact of their being cameras, but the direction of the cameras.

A lot of the on-site drinking that occurs occurs
strategically off-camera from the current camera location. And so with very little effort, I think it would make a lot of sense to have cameras that face down the street in both directions and not just one direction that avoids a lot of the activity that people are complaining about.

CHAIRPERSON ANDERSON: All right. MS. MOORE: So that is one sort of easy addition that could be made.

And then in terms of the security concerns, while it is helpful to have a reimbursable detail from MPD, it doesn't cover the year-round nature of the concerns, so you got -- you have got, you know, reimbursable detail that is -- there has been some participation in the summertime, which, you know, okay, that's nice and that is helpful, but the problems are persistent throughout the year, except for the very, very cold months of the year.

And so I would like to see some
changes to the way that they are addressing
security in those additional times when they are not having a reimbursable detail.

CHAIRPERSON ANDERSON: But like what? Like --

MS. MOORE: Well, they could -- there has been a suggestion from them to designate a staff member to go out and surveil the area. I honestly don't -- I have not seen that be a success for them in the past and they have expressed some concerns about safety of the staff members. So what they could do is get a security guard that is there for the most high-crime hours of the day, so that during the -- basically 40 percent of the crime that happens in and around the store happens during a three-hour period. So get some staff that is trained and capable staff, not just someone who is going to go outside and frankly get beat up, to go out and address those issues.

CHAIRPERSON ANDERSON: What else?
MS. MOORE: So those are the primary two beyond what is in the settlement agreement.

CHAIRPERSON ANDERSON: Ms. Yohannes, on behalf of your client, could you guys maybe take a while to sit, discuss it? If you can come to an agreement, we can issue a Board Order that memorializes this -- a Consent Order. And so if these are the only outstanding issues, so therefore we don't need to have a protest hearing.

And it is, you have a Board Order that is actually enforceable, that if the Board Order is not complied with, there are fines that are, I think, higher than in a settlement agreement, because if you don't comply with -- we have to give a Board Order that is binding on both parties.

So would the parties be amenable to discuss this? And we will issue a Consent Order on these outstanding issues.

MS. YOHANNES: I think we can take a few minutes to briefly discuss to see if there are any changes and if we can come to a resolution. However, we can discuss it for a
couple more minutes.
CHAIRPERSON ANDERSON: All right. I mean, as I said before, because we signed-off on the -- we announced that we signed-off on the settlement agreement today. It was on our -when $I$ read the agenda items this morning at 12:00, it is now on the record that it's formal. And so I am just trying to find a way to see if we can come to -- since -- to narrow the issues and to sign a Consent Order that both parties would have what they are seeking.

Okay. So we can -- I'll step back and you guys can let us know when you are ready and I'm hoping that we can come to some type of agreement.

MS. YOHANNES: Okay.
CHAIRPERSON ANDERSON: If not, the Board will make a decision.

MS. YOHANNES: Okay. Thank you.
CHAIRPERSON ANDERSON: Thank you. All
right. So let us know when you are ready, please.

MEMBER SHORT: Are we in recess? CHAIRPERSON ANDERSON: Yes, we are in recess.
(Whereupon, at 5:00 p.m. the Protest Hearing continued into the evening session.)
E-V-E-N-I-N-G S-E-S-S-I-O-N
5:02 p.m.

CHAIRPERSON ANDERSON: All right. We are back on the record. Where are we? Are we having a Protest Hearing?

MS. YOHANNES: Yes, we are moving forward with the hearing.

CHAIRPERSON ANDERSON: I'm sorry?
MS. YOHANNES: We are moving forward with the hearing.

CHAIRPERSON ANDERSON: All right. Does the applicant wish to make an opening statement?

MS. YOHANNES: Preliminarily, I would like to move to strike the protestant's exhibits. She has --

MEMBER SILVERSTEIN: Ms. Yohannes, can you speak up and into the microphone?

CHAIRPERSON ANDERSON: What exhibits?
MS. YOHANNES: Sorry. The exhibits
submitted. I have not received them. I just received them actually. I have not viewed the
video footage that is marked here on the Protest Information Form either, so --

CHAIRPERSON ANDERSON: You want to strike what?

MS. YOHANNES: I want to strike all the exhibits, because $I$ did not receive them per the regulations seven days before the hearing.

CHAIRPERSON ANDERSON: I'm sorry, your name again, ma'am?

MS. MOORE: What was that?
CHAIRPERSON ANDERSON: Give me your name again, please.

MS. MOORE: Sydelle Moore.
CHAIRPERSON ANDERSON: Ms. Moore. All right. The allegation is that they did not receive the exhibits. Just the exhibits you said you haven't received?

MS. YOHANNES: I haven't received any of the exhibits, that's correct.

CHAIRPERSON ANDERSON: Can you explain what is going on, ma'am?

MS. MOORE: Sure. So I submitted the
forms as required by ABRA by close of business on the date requested and ABRA did confirm receipt. You know, I specifically said in the email and I also forwarded that same email to Ms. Yohannes. So if there is an issue with not having received those items, you know, had I been made aware of that prior to today, I would have been happy to have sent those along if someone couldn't open any attachments or had any issues.

You know, I don't understand why you would confirm receipt if you had not, indeed, received them.

CHAIRPERSON ANDERSON: So what is it that -- what did you receive, Ms. Yohannes?

MS. YOHANNES: I didn't receive her exhibits.

CHAIRPERSON ANDERSON: What? I asked you what did you receive?

MS. YOHANNES: Oh, what did I receive?
The Protest Information Form and an exhibit list. CHAIRPERSON ANDERSON: So how were the documents submitted, ma'am?

MS. MOORE: Electronically via email.
CHAIRPERSON ANDERSON: And what were the documents that were submitted?

MS. MOORE: So the PIF form and the Exhibit Form were submitted and then there was an attachment to download anything else. So anything that needed to be -- and my email specifically said, you know, get back to me, let me know, confirm receipt. And I did --

CHAIRPERSON ANDERSON: But --
MS. MOORE: -- receive confirmation of receipt.

CHAIRPERSON ANDERSON: All right. Tell me what the exhibits are.

MS. MOORE: So everything on this list here, which includes 10 items. One item is a letter from Councilmember McDuffie requesting revocation of Sylvia Liquors' license; a video of incidents near the store; a video of intoxicated patrons in front of the store.

CHAIRPERSON ANDERSON: Hold on. There is a mess. Hold on a minute.

MEMBER ALBERTI: I have six.
CHAIRPERSON ANDERSON: Okay. So you did the list. However, but -- and how again did you submit the documents?

MS. MOORE: Via email. I can pull it up on the screen here to show --

CHAIRPERSON ANDERSON: I need to -I'm looking at the -- and did you send separate emails to ABRA or you send -- or did you send the same email?

MS. MOORE: I sent separate emails and then cced ABRA, I believe. But I can pull it up here.

CHAIRPERSON ANDERSON: Why don't you show me what you sent?

MS. MOORE: Sure.
CHAIRPERSON ANDERSON: All right. Do you have the email that you sent or you said that you received receipt.

MS. MOORE: Yes.
CHAIRPERSON ANDERSON: What was the receipt that you --

MS. MOORE: It just said -- I just received a response back saying received, thank you.

CHAIRPERSON ANDERSON: A response from whom?

MS. MOORE: From both. Let's see here, Imani. Let me go back, sorry. Sorry, there are several of these.

MEMBER ALBERTI: Do you have a copy of the original?

CHAIRPERSON ANDERSON: That --
MEMBER ALBERTI: Of the original email you sent to Ms. Yohannes?

MS. MOORE: Yes, I do.
MEMBER ALBERTI: Okay. Because that would probably be a good start.

MS. MOORE: Okay. I'm just looking for it. Sorry, it's just taking a while.

MEMBER ALBERTI: That's all right. I mean, we are seeing what you are looking at and I'm not seeing anything with Ms. Yohannes' name on it.

MS. YOHANNES: I did also email Ms. Moore earlier today letting her know I did not receive them and talked to her about it. And I did not get them until I walked in today.

MS. MOORE: Attached and, please, confirm receipt. And then April Randall responded: "Thank you, Ms. Moore. Please, remember to send a copy of the PIF and Exhibit Forms to the licensee's attorney." And then provided her email address. "Thank you. I will submit now."

CHAIRPERSON ANDERSON: Where is the email that was --

MS. MOORE: So that was -- my original email was sent on Wednesday, October 10th at 3:41 p.m. to April and Martha is listed.

CHAIRPERSON ANDERSON: Right.
MS. MOORE: And then the response here is to April -- is from April Randall saying thank you.

CHAIRPERSON ANDERSON: All right. But where is the email that was sent to the --

MS. MOORE: Oh, okay. So then you go below here. Let me --

MS. YOHANNES: And then --
MS. MOORE: So I'll search for her name.

CHAIRPERSON ANDERSON: Hold on one minute. I'm trying to figure out where the --

MS. MOORE: Okay. I'm just going to search by her name in my inbox.

CHAIRPERSON ANDERSON: All right. MS. MOORE: So it will just come to that.

MS. YOHANNES: On April -- on October 10th at 3:45 p.m. --

CHAIRPERSON ANDERSON: Hold on, Ms. Yohannes.

MS. YOHANNES: Sorry, go ahead. CHAIRPERSON ANDERSON: Let -- I need to find out from her what is it that she sent and when it was sent. Okay. I saw what was sent to ABRA.

MS. MOORE: Okay. And then this is to

Sidon on Wednesday, October 10th at 5:26 p.m.
CHAIRPERSON ANDERSON: And what was this? So you sent this to her and it says two attachments. What were the two attachments?

MS. MOORE: Those two attachments are the PIF form, so you can see right here.

CHAIRPERSON ANDERSON: Okay.
MS. MOORE: It includes all of the --
CHAIRPERSON ANDERSON: That's two pages. What's the other document?

MS. MOORE: And then the other document is the Exhibit Form.

CHAIRPERSON ANDERSON: Okay.
MS. MOORE: And this --
CHAIRPERSON ANDERSON: So where are the documents?

MS. MOORE: The exhibits?
CHAIRPERSON ANDERSON: Yes. Where are the exhibits?

MS. MOORE: So they were -- if -let's see. They were included in-line as a link. So I'm also not seeing the link here. I'm just
getting an error message.
CHAIRPERSON ANDERSON: Well, let me ask you a question, Ms. Yohannes. I mean, she sent you the document. She sent you the PIF. She sent you the list of itemized documents. So did you -- you received that? Is that correct? MS. YOHANNES: That's correct, yes. CHAIRPERSON ANDERSON: And did you ever -- when did you say to her where are the documents? And clearly the documents -- someone sent you their disclosure. It says here are the exhibits and their list, they are listed. So when is it that did you say to her that I never received them?

MS. YOHANNES: I was hoping to get in touch with her earlier this week. I did not speak to her until this morning.

CHAIRPERSON ANDERSON: So you are saying that someone --

MS. YOHANNES: I think this morning I sent her an email saying by the way, I still don't have your exhibits.

CHAIRPERSON ANDERSON: But this
happened over a week ago. So why is it that -- I mean, I could understand if this document was -this exhibit was never sent to you. And so you could say it was never sent to me. But it was sent to you and it was -- it clearly stated that it had these itemized attachments.

And I mean, I'm -- it surprises me that you wouldn't say to her we received the documents to say I have not received these attachments. All I received is the cover page, but I didn't receive the documents. I mean, I'm just asking you. Tell me why is it that as a reasonable attorney, that if someone send you something, it says it has attachment. You receive some of the documents, but not all, why would you not say to the person I did not receive these documents?

MS. YOHANNES: Maybe I'm
misunderstanding. I received what she said she included in the email. She says she included a PIF and an Exhibit List. She said that is what
is -- so it says "Please, see PIF and Exhibit Form attached." So the PIF and the Exhibit Form were attached.

CHAIRPERSON ANDERSON: Right, but -MS. YOHANNES: And I --

CHAIRPERSON ANDERSON: Sorry.
MS. YOHANNES: -- so my thoughts were to get in touch with her this week. If I got this information this morning, I wouldn't be here right now asking that we move to strike. MEMBER ALBERTI: Did she send her an email?

MS. YOHANNES: I spoke to her two or three times today hoping to get this information before the hearing.

CHAIRPERSON ANDERSON: Ms. Yohannes, all right, and I'm going to say this, and I'm an attorney.

MS. YOHANNES: Right.
CHAIRPERSON ANDERSON: And you are an attorney. She is not an attorney. Someone sends you documents, send you their disclosure seven
days ago and it was sent to you. Clearly, it lists what the exhibits are. You never received the exhibits. Why is it would you not send an email to say I never got the exhibits?

I got whatever email you said it has attachments, but I didn't get it. I mean, now if you had said to me you sent an email to her to say I got some, I didn't get the attachment and she didn't respond and then today she gave them to you, I would be inclined to agree with you, but if I sent someone something seven days ago and my assumption -- if I thought I sent it and my assumption is that you received it, because clearly you would have opened the document and seen it is not there and say to me send another email to say -- and you don't have to speak to the person.

You just send an email to say I never received it. So I'm not going to -- based on the presentation there --

> MS. YOHANNES: I already -- can I ask before you rule?

CHAIRPERSON ANDERSON: Yes, ma'am. MS. YOHANNES: Were these exhibits submitted to the Board?

CHAIRPERSON ANDERSON: I don't know, because normally --

MS. YOHANNES: If they weren't --
CHAIRPERSON ANDERSON: -- normally -but this is -- but whether or not they were submitted to the Board, that's irrelevant. As an attorney, the expectation is if someone sends me a document and with exhibits, I'm -- there is an expectation there is exhibits.

And if you tell me today that you sent an email saying to her $I$ did not receive it and if she did not respond, then my position today would have been I'm not going to allow the documents in, because you specifically told her you didn't get them if they were never sent, but you did not -- you never responded for a week.

And as an -- and I said to people as an attorney, $I$ hold people to a different standard and maybe if you -- maybe if she was
also an attorney, I might have had a different expectation, because as an attorney, then I'm going to say to her then it's her responsibility to have known that the attachments were there. But I'm not going to have -- and if you had told me or if you had said to me that at any point prior to today, you had contacted her to say I didn't get it and she never gave them to you, I would be sympathetic.

I'm not sympathetic today. So I'm not going to exclude -- I'm not going to exclude the documents, not based on the fact that they were not disclosed a week ago, because you were on notice and if you did not receive them, it was incumbent upon you to tell her at the point that it was never sent -- it was never -- that you never got it.

And if you told her you never got it, and she did not respond, then we would not be having this conversation, because I would have stated that I will not allow them today. But based on the presentation that was done today, I
am not -- I am going to allow the documents in. Anything else? And you were provided whatever the names of the documents, even if you were not provided the documents itself, you know what it is that she was trying to disclose, because it clearly states what these documents are. So I don't think there is any surprise to you.

The purpose of disclosing documents is to ensure that there are no surprises. And there is no surprise to you. There is a letter from Councilmember McDuffie, it clearly states what the letter states. Video of incidents near the store, so you are aware that there are incidents at the store.

You are also aware that there are videos of intoxicated patrons in front of the store. Again, photos of intoxication -intoxicated patrons in front of the store. That there is communication regarding -- from the United Communications records, newspaper articles about murders in front of the store, crime data,
lessons -- letters of concern from community members, real estate sales data, community map.

There is no surprises here, ma'am. You are on notice what the disclosures are. And so I'm not going to -- I am not -- once we have testimony, the documents can come in, but I'm not going to -- if there is no testimony on these documents, I'm not going to let them in. But I am not going to not let them in at this moment, based on the fact that you did not receive them. Next?

MS. YOHANNES: I still haven't received the photos. There is no photos in here.

MS. MOORE: There are. If you flip a couple of pages have photos.

CHAIRPERSON ANDERSON: What are we -where are we? I would -- asked if there were preliminary matters and you told me one. I ruled against you, so where --

MS. YOHANNES: That's --
CHAIRPERSON ANDERSON: -- are we?
MS. YOHANNES: -- no other preliminary
matters, at this time. We can move to opening. CHAIRPERSON ANDERSON: All right. Would the applicant wish to make -- do you wish to make an opening statement on behalf of your client?

MS. YOHANNES: Yes. Okay.
CHAIRPERSON ANDERSON: Okay.
MS. YOHANNES: We are here today, as you know, on a renewal application for a Retailer's Class A License for Sylvia Liquors. Sylvia Liquors is located at 1818 Benning Road, N.E. And today you will hear testimony from the owners of the establishment. You will hear testimony from nearby residents and you will hear testimony from the ANC Commissioner.

The evidence will show that the owners have been good members of the community. They have done everything they can as business owners to prevent loitering, to work with the community. They have cameras. They cooperate with police. And they do their part to discourage loitering.

Throughout this hearing, you will hear
references to recent crime in the area. You will hear references to loitering, loitering being the biggest issue that the protestant has raised, but this case is not about the general history of crime or of loitering on Benning Road.

It is about Sylvia Liquors and whether they specifically have a negative effect on peace, order and quiet. It's not about the history of crime on Benning Road and what has been happening in the last few weeks in that area.

And the evidence will show that there is no direct proof, there is no direct evidence, there is nothing to show that Sylvia Liquors has any negative impact on peace, order and quiet. And it is actually where Sylvia Liquors has been working with the community, has been working with MPD, has been working with the ANC to work with those issues, to work with loitering, to prevent that from continuing to occur.

So at the end of the hearing and after hearing all of the evidence and hearing the
testimony of the supporters, we request that you approve the renewal of this Class A Retailer's License.

CHAIRPERSON ANDERSON: All right.
Thank you. Do you wish to make an opening statement, ma'am?

MS. MOORE: I do. So my name is Sydelle Moore. I'm here on behalf of the Langston Civic Association and our concerns are not just about general crime in the area.

We have data. As a city, we keep very specific data about crime, about locations of crimes and about 911 calls. I think that the license holder has attempted to make the case without any data to support that they are doing all that they can to combat crime in that -- in the 100 feet area around their store.

And there is just too much fact information available, readily available from the city that just does not support that claim. There is a dearth of calls to 911 when serious incidents are taking place as compared to other
stores nearby. That does not represent someone who is being proactive about addressing crime issues.

There are not similar levels of crime or other complaints about quality of life on neighboring blocks, including the 1700 Block nor the 1900 Block of Benning Road. There are not similar -- those are also, you know, high traffic areas with very similar buildings, similar properties, similar level of vacant properties and they are just not seeing those issues on those very similar locations because you have property owners, even at the other end of the same block, who are very much more proactive about calling police when they see an issue.

And so this idea that the license holder is doing all that they can in order to address some of the crime that is happening in that area, is simply not the case. The numbers, the facts just don't bear that out.

CHAIRPERSON ANDERSON: So what is it that you want us to do?

MS. MOORE: So what I would really like to see is for the store to take more ownership of calling police. So if you look at the numbers here on --

CHAIRPERSON ANDERSON: No, I'm just saying this is just as an opening.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: You can be specific at the end when you do your closing. MS. MOORE: Okay.

CHAIRPERSON ANDERSON: But as listening to the case, I just want to know what it is that you are seeking so --

MS. MOORE: Sure.
CHAIRPERSON ANDERSON: -- I can maybe
listen to certain things more, but I know at the end you will wrap up to let us know.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: But you don't have to at this point --

MS. MOORE: Sure.
CHAIRPERSON ANDERSON: -- but at the
end.
MS. MOORE: Well, I would just say that so some of the things that were covered in the agreement that you all approved this morning do carry -- do capture some of those concerns. I think at this point, with that in mind, that that's already in place, the thing to be concerned about here is actual steps that you can take moving forward to improve security, that are reasonable, that are actually actionable steps and not just sort of a well, we promise to continue to do -- doing the things that we have been doing that haven't worked already.

So if you are already saying that you feel afraid to go out and tell people not to drink in front of your store, designating a single person who is also afraid to go out, you know, for valid reasons, in front of the store and then allow that person to be physically harmed potentially is not a reasonable or actionable solution.

So getting someone who is trained to
deal with those types of situations will help improve safety. We have a day care which, contrary to the report issued by the Investigator, is actually a licensed operable business. They are just not operating right now, because who is going to drop their toddler off, you know, when there is someone drunk and belligerent in front of the door.

So there are concerns about not just sort of how the store is operating, but its impact on the people around it and the balance between, you know, let's not have someone monopolize MPD resources for an entire area. CHAIRPERSON ANDERSON: All right. All right. Thank you. The Board will call its first witness, Mr. Vernon Leftwich.

Mr. Leftwich, can you raise your right hand, please? Whereupon,

## INVESTIGATOR VERNON LEFTWICH

was called as a witness by the ABRA Board and having been first duly sworn, assumed the witness
stand and was examined and testified as follows:
THE WITNESS: I do.
CHAIRPERSON ANDERSON: All right.
Thank you. Have a seat.

## DIRECT EXAMINATION

CHAIRPERSON ANDERSON: Can you state your name for the record, please?

THE WITNESS: Investigator Vernon Leftwich.

CHAIRPERSON ANDERSON: And where are you employed, sir?

THE WITNESS: The Alcoholic Beverage Regulation Administration.

CHAIRPERSON ANDERSON: And what is -how long have you been work -- have you worked for the Agency?

THE WITNESS: I've worked at -- with this Agency for a little over three years.

CHAIRPERSON ANDERSON: And what is your role working for this Agency, sir?

THE WITNESS: My duties include conducting investigations and inspections at
licensed establishments, at ABC-licensed establishments within the District of Columbia.

CHAIRPERSON ANDERSON: Now, are you familiar with Sylvia Liquors, the applicant today for -- at this protest?

THE WITNESS: Yes. I was assigned the protest and I did a pretty thorough investigation and became familiar with the establishment.

CHAIRPERSON ANDERSON: Now, sir, can you go through your report and tell us what it is that you were able to find out as far as this establishment is concerned?

THE WITNESS: Yes. Ms. Moore, the President of the Langston Civic Association, submitted a letter to ABRA on Thursday, May the 24th, with a basis of protesting the establishment on the basis of peace, order and quiet.

The -- Ms. Moore's concerns include, but are definitely probably not limited to, that specifically the owners are not always present, so therefore the impact of their concerns or
anything that they would like to see enforced at the establishment is not always done, because they are not always there. And it is not a lot of consistency, so there may be times where precautions are put in place, but things are set, but they do not last and those implications on the establishment, they return.

Also, that it is common practice for there to be lawn chairs and other seating arrangements that are outside of the establishment and it almost -- you would almost be under the impression that the establishment has a sidewalk cafe, based on those observations. Those that are loitering outside tend to leave trash behind.

There are a number of different neighborhoods that will come together which contributes to the crime rate. During that time, there were about three different neighborhoods based on where the location of the establishment sits, where they would meet. Ms. Moore has requested and feels as that there are -- that
there is a connection between the single sales, that being an isolated location where singles are purchased, and the individuals of those neighborhoods or the communities come together at that place.

And based on my understanding, at one point or another throughout this time, there has been a request that single sales be not allowed at that establishment nor should there be spirits sold in quantities less than 750 ml .

Ms. Moore has also requested and would like that MPD detail be added in, put into practice to assist with the control of the loitering.

I personally went to the establishment on July the 12 th , that was my first time, right after being assigned to the establishment -assigned the protest to conduct a regulatory inspection and it was the beginning of my personal observations of the establishment.

A little -- between that time and the last conversation that $I$ had with two of the
owners, Mr. -- I don't know how to pronounce the names, but I'll spell the last name, Mr. R-Y-U, Ryu, and Ms. N-A, Na, as they basically stated that they do not allow consumers to drink alcoholic beverages outside of the establishment or inside of the establishment.

He stated that at any time they noticed that consumers are under the influence, they refuse to sell to them; that they have a log of the MPD calls and they call whenever they have concerns. They have cameras that are outside the -- facing in one direction. And that they request -- any time that they are unable to mitigate the situation, they call MPD and request assistance.
Within this time of the crime, they have upgraded their camera system. The owners are concerned or feel that they were willing to comply with many, if not all, of Ms. Moore's concerns on behalf of the civic association. However, they feel as though that the ban on single sales for their establishment is -- that's
something that they are not willing to do, especially because they are within Ward 5 and it's one of the wards where the moratorium which bans single sales is not in place.

And additionally, they do not feel that they are able to sell quantities of four packs or more or 750 ml minimum without it having an unreasonable and detrimental impact on their business as a whole.

As far as the characteristics of the neighborhood, it's in a Multi-Use Zone. There are five licensed establishments within 1200 feet, one of which is a row, it sits on the end of that establishment, so Sylvia's address is 1818 Benning Row and establishment of 7 Food Store, which is a B store, is 1830, so they are connected.

According to the GIS information, there is Friendship Public Charter School and I reached out to OSSE to speak with them about the Kiddie Day Care Center that is there and based on Ms. Moore's opening statement, the business --
there was a license that closed and there is a current active business license there.

However, they are not and have not been operating and the representative that I spoke with is not aware of when they will actually be opening. However, the establishment that was there, it was reported they have been closed since October 31, 2016 and there is no information on, at least that $I$ was provided, a contact in regards to when they will be attempting to open their establishment for -- to allow children to occupy that space.

As far as the premises, again, it is a small establishment. It is connected to vacant properties. Depending on if you are looking at those vacant properties are to your left and there are residential areas to the rear and to the right of the establishment.

And based on my monitoring, it seems as though further down to the right or mixed is some vacant and some people are still occupying that space, but immediately to the right of it, a
majority of those immediate properties seem to be vacant.

The interior of the establishment it's a majority of beer freezers or refrigerators with about three or four rows that just sell chips and the majority of their business just seems to be strictly alcoholic beverages, beer and some juices as well.

During my observations, I have listed here 10 days of operation and throughout that time, I personally was able to observe the loitering that was occurring. Very rarely, in my personal observation, was the loitering directly in front of the establishment. The majority of the loitering takes place in front of what would be, if operating, the day care center, that is where there are, I call them, milk crates. I'm not sure if they have a real name, but the crates that milk has been delivered in as well as lawn chairs or fold-up chairs. There are also cars that tend to be parked along that strip and the loitering would take place there.

I also spoke with the MPD officer that was there. He reported that the 7 Food Store has employed MPD officers at times or that there may be a set detail that sits there. However, their resources do not allow them to come and report to every incident that they are called on.

Also, they cannot be there the entire time, so they can -- they have done -- what they have done is come and cleared it out. However, they leave and by -- within an hour or so, those patrons -- or not those patrons, those that have been loitering return to that area.

Based on MPD records, between August 1, 2017 and August 20, 2018, they had more than 92 calls for service at Sylvia Liquors. Throughout that time, there were no incidents that ABRA was contacted about which led directly to a violation. And based on ABRA's complaint line or ABRA records, there have been no noise violations, substantial change or settlement agreement violations.

And also attached has been provided
the establishment's history, which their last violation was in 2017 and prior to that it was December of 2016.

CHAIRPERSON ANDERSON: Now there is some exhibits attached to your report. Can you tell us what these exhibits are, sir?

THE WITNESS: Yes. The first exhibit is the protest letter that is from miss -- it was written, $I$ believe, on behalf of the Langston Civic Association provided to ABRA by Ms. Moore. A regulatory inspection, which I completed. There was a GIS Information Map that has the 1200 feet around the establishment of the licensed establishments within 1200 feet. The GIS Information Map of the schools, recreation centers within 400 feet.

There is a photo of the establishment that was taken across the street from Benning Road.
(Whereupon, the abovereferred to documents were marked as Government Exhibit

No. 1 through 5 for identification.)

CHAIRPERSON ANDERSON: When you are going through them, tell me what exhibit you are reading from.

THE WITNESS: Oh, I'm sorry. Do you want me to start over?

CHAIRPERSON ANDERSON: No, you can start --

THE WITNESS: Move forward.
CHAIRPERSON ANDERSON: Continue forward, please.

THE WITNESS: Okay. So Exhibit No. 6 is the photo of the inside of Sylvia Liquors when you walk into the -- oh, Exhibit 6 is the outside of the establishment.

Exhibit 7 is when you walk into the establishment, the interior, the front interior photo.

Exhibit No. 8 is the interior of the side view of the refrigerators.

Exhibit No. 9 is also a side view --

I'm sorry. Exhibit No. 9 is a rear view.
And Exhibit 10 is the interior of the food display that they have, which again is a small section.

And Exhibit No. 11 is the calls for service from MPD again dated August 2017 to August 2018.
(Whereupon, the abovereferred to documents were marked as Government Exhibit No. 6 through 11 for identification.)

CHAIRPERSON ANDERSON: And I just want to -- do you know the calls for service, I mean, I know that it has -- do you know what these calls were?

THE WITNESS: They are based on -- I did not go through and look up each of the codes. However, based on my conversation with the MPD officer there, that the majority of any of the calls that are called within that general area or if someone calls and says Sylvias, it will say at

Sylvias. However, the incident may not have occurred inside.

So if something has occurred at the Kiddie Day Care Center right next door, it will be attached to Sylvias. But there isn't a record of things that happened directly inside of the establishment.

CHAIRPERSON ANDERSON: Okay. Now, is that it? Do you have anything else you want to add?

THE WITNESS: I can answer questions.
CHAIRPERSON ANDERSON: I just have -I'm going to -- before $I$ have the rest of the Board ask questions, let me ask you.

You said that in front of the establishment next to I guess the day care for better -- whatever the vacant building next to them, that's where you see -- you said that there were the carts and people were loitering.

THE WITNESS: Yes. If -- I believe it should be seen. I do not have the photos in front of me. However, Exhibit No. 6 you should
be able to -- it will be look -- that to me looking at the establishment from across the street or in the middle of the street, so it will be to the left.

CHAIRPERSON ANDERSON: Okay.
THE WITNESS: Yes, to the left.
CHAIRPERSON ANDERSON: But you are saying during one of your investigations you did -- did you see the folks there?

THE WITNESS: Yes.
CHAIRPERSON ANDERSON: So what is it that they were doing?

THE WITNESS: Sitting. It's
comparable to what some would do on their front porch or their front lawn. It's as if they are comfortable. It's as if they have just brought chairs outside from their house. It's unclear as to where these items came from, but they are there. They are sitting there. I personally, in my observations, have never experienced any rowdiness or any fights or any arguments or anything out of control.

However, they have been -- I have actually been there where MPD officer was walking down the street and he didn't say anything. I said something and he said well, I can get them to move if it's a problem. I said well, that's not exactly why I'm here. I explained that I was investigating. He said well, we can get them to move and he himself went and asked them to leave. CHAIRPERSON ANDERSON: No, but were they drinking or where they just --

THE WITNESS: No. CHAIRPERSON ANDERSON: -- sitting there?

THE WITNESS: At the time that $I$ was there, I never seen anyone go inside of the establishment, come out of the establishment and open up an alcoholic beverage of any kind.

CHAIRPERSON ANDERSON: All right. Any questions by any Board Members? Mr. Short?

MEMBER SHORT: Good afternoon, Mr. Leftwich, Investigator Leftwich.

THE WITNESS: Good afternoon.

MEMBER SHORT: Your testimony again is how many visits did you make?

THE WITNESS: 10.
MEMBER SHORT: On how many occasions did you notice loitering out of that 10 ?

THE WITNESS: I can comfortably say eight, mainly because any time that the establishment is operating, there would be individuals outside. Any time there on Tuesday, July 17th, if $I$ was there at 12:50 a.m. until 1:15 p.m., generally those monitorings occur, I'm checking for trash or debris after the establishment has closed, if they have cleaned up or not or if it's right around 12:00, I'm checking --

MEMBER SHORT: How many feet are the loiters from the 1200 feet around the establishment.

THE WITNESS: We are like 10 to 15 feet, if that, because it's that close. It's just a strip, so it's right out the front door and you can walk in.

MEMBER SHORT: Can you describe the sidewalk or public space in front of the --

THE WITNESS: There is the -- from -thinking from street to door, it's the curb. There is the small area that is more or less grass or dirt, a little grass. And then there is the sidewalk space and then you have the front door. It's concrete.

MEMBER SHORT: So someone just walking down the street, like you said you saw a police officer --

THE WITNESS: Um-hum.
MEMBER SHORT: -- how comfortable would the average person, not a police officer, walking down the street past the business with the loiters there? How comfortable would the average citizen be?

THE WITNESS: In my personal opinion, if you are not from the area or even if you are from the area, you probably would not be that comfortable if it's not your norm. So you don't live there and you haven't become accustomed to
it, it wouldn't be comfortable.
MEMBER SHORT: What time of day or evening did you make these visits?

THE WITNESS: My shift is from 7:30 p.m. to 4:00 a.m., therefore, all of my visits were after 7:30 p.m. during the evening.

MEMBER SHORT: The store hours are?
THE WITNESS: The store hours are Sunday through Saturday, their hours of operation are 9:00 a.m. to 12:00 a.m.

MEMBER SHORT: So did you make any visits between 10:00 and 10:00 p.m. and 12:00 midnight?

THE WITNESS: Yes, sir.
MEMBER SHORT: Was any loitering going on, at that time?

THE WITNESS: Yes, sir.
MEMBER SHORT: What are the age of the loiterers? Could you just -- just a guestimation.

THE WITNESS: I would feel comfortable saying between mid 20s and mid 30s. I would say
it wasn't -- they are not -- it's not an older crowd, but they don't seem super young. There are, however, some older individuals that are panhandling, because that is a common, but that is -- that's about it.

MEMBER SHORT: So you have loiterers that are sitting. You have some standing. You have some panhandling.

THE WITNESS: Yes. And more or less the loiterers, there is a group that will cluster on the left of the establishment in front of the day care center and then the panhandlers are pretty sparse, but that is throughout the entire strip, not just right there.

So on my way walking to the car --
MEMBER SHORT: During your
investigations, did you ever question the licensees about the loiterers?

THE WITNESS: Yes, sir.
MEMBER SHORT: And what was their
response?
THE WITNESS: They showed me their log
that they called MPD. On one instance, I don't-this gentlemen, he is an employee, he is not an-he wasn't an ABC Manager or owner, he informed me that they have some type of microphone system where they can like speak into the microphone from inside the establishment and it comes outside. I don't know how accurate that is, because the owners never said that directly to me.

However, I was informed by the owners that they -- if they notice anything, because they have cameras outside, they will call MPD. That they do -- he inform -- they informed me that they do what they can to control the loitering and if they see anything outside, if they see anybody drinking outside in their cameras from inside, they go and they address it. I had not -- I have not witnessed that.

MEMBER SHORT: Okay. Did you notice the density of the business, by that 1 mean customers going in, is it a bustling business, is it a slow business, is it a trickling business?

THE WITNESS: Trickling. I would say it's consistent. Any time -- I have not been inside of the establishment and there has not been a customer. I have never been in and it was a long line, but it has a minimum of four or five customers any time that I have actually gone inside. And in my outside observations, there is a consistent slow flow during the times that $I$ have been there.

MEMBER SHORT: During your investigations, did you find any ABRA violations?

THE WITNESS: No, sir.
MEMBER SHORT: So the business is run pretty smoothly as far as ABRA Regulations are concerned?

THE WITNESS: Yes, sir.
MEMBER SHORT: Okay. Thank you. That's all I have, Mr. Chair. Thank you.

THE WITNESS: Thank you.
MEMBER SHORT: Thank you again.
CHAIRPERSON ANDERSON: Any other
questions by -- yes, Mr. Silverstein?

MEMBER SILVERSTEIN: Mr. Leftwich, regarding the 92 calls for service, often we have to determine an address to determine how much, how many of these are actually involved with the establishment. By that, we had one case here where there were 250 against a small taco restaurant and it turned out that the reason was that it was right next to a Metro stop, a subway stop and the subway stop had no address, so anything that occurred on the Metro, the address that was given to the police was that taco shop. That was in another part of town.

Is there anything here in this neighborhood, any reason why any of those calls for service might have been just general and not directly related to this licensed establishment?

THE WITNESS: What I could gather from that and even looking at the calls for service exhibit, you will see that the MPD list has "at Sylvia Liquors," so therefore in my -- from my understanding is that if someone calls and says it is at Sylvia Liquors, if you see -- if you
just look at that strip, it's a bright sign there.

So if you have no idea where you are or what the actual address is, if you are on that strip whether it be in front of the day care center, in front of the vacant buildings or in between the B store that sits on the end, you could easily just say you are at Sylvia Liquors and the respondent on the phone will then put -attach it to that address.

MEMBER SILVERSTEIN: So some of it may have been directly related to and some of it may have just been things that occurred in that general area and that was the main point.

I am looking through this list. 18 of them THFT, I assume, that is theft? 19 disorderly. Such things as one was sick person, one was an assault, one was UUV, unauthorized use of vehicle. So there didn't seem to be a single trend here. Some may have been involved with the establishment and some may not have.

Would that be a fair assumption?

THE WITNESS: Yes, sir.
MEMBER SILVERSTEIN: Anything else that you would want to add to clarify that part of the 92 calls?

THE WITNESS: Even in pairing in my multiple conversations with Ms. Moore, is that that area in general, people are coming and shootings and violent things will happen surrounding the area and those patrons, I would not know, could have gone in or out of the establishment during that -- during the time or before or after it.

But based on my understanding, no crimes happened like inside of the establishment, violent crimes happened inside of the establishment.

MEMBER SILVERSTEIN: So then you are saying that this is a difficult area and that if the establishment were not there, it would still be a difficult or challenging area, but the issue then is whether the establishment itself is adding to this or not?

THE WITNESS: Correct.
MEMBER SILVERSTEIN: Thank you very much. No further questions.

CHAIRPERSON ANDERSON: Any other questions by any other Board Members? All right. Hearing none, I probably will come back later on, but Ms. Yohannes, do you have any questions you want to ask the Board witness?

MS. YOHANNES: Just briefly. CROSS-EXAMINATION

BY MS. YOHANNES:
Q You visited the establishment you said 10 times, about 10 times. Is that right?

A Yes, ma'am.
Q And how many times would you say that the owners were there?

A The individual that I spoke with, who I believe is the brother to Ms. Na, I'm not really sure how to pronounce the name.

MS. NA: He is also an owner.
THE WITNESS: Right. That's what I'm saying, that he was there 90 percent of the time
that I arrived.
CHAIRPERSON ANDERSON: Hold on, hold on a minute, sir. I don't want -- when questions are being asked and only one person can speak. So you cannot answer any questions, ma'am, unless you are being asked --

MS. NA: Okay.
CHAIRPERSON ANDERSON: --
particularly. And no one should answer any questions unless questions are asked directly of them. Thank you. Go ahead.

THE WITNESS: So again, 90 percent of the time I believe maybe one occasion I only saw -- spoke with the ABC Manager.

BY MS. YOHANNES:
Q Okay. And during those times that you visited, you said that you did see people standing around outside of the establishment, but not directly in front of the establishment for the most part. Is that right?

A Yes, ma'am.
Q And would you characterize the people
standing around to be all the way down the block of Benning Road, N.E., as well?

A Can you rephrase your question?
Q Sure. So are people standing around all down that block? Is there loitering all down that block or is this just an issue at this location here?

A My observations there is a -- the largest cluster of loitering occurs adjacent to the establishment. There are whether they be panhandlers or individuals along the block going towards the south. The south. Is that north?

CHAIRPERSON ANDERSON: No.
THE WITNESS: Towards the 7 -- towards the liquor store. I mean at the liquor store, but the B store that sits on the corner. So towards 7 Food Store.

BY MS. YOHANNES:
Q And you have observed residential, abandoned buildings in that area as well? Is that correct?

A Yes, ma'am.

Q Okay.
MS. YOHANNES: That's all I have.
CHAIRPERSON ANDERSON: Ms. Moore?
MS. MOORE: Sure.
BY MS. MOORE:
Q So I think if we are trying to sort of get a sense of the loitering and where it specifically is on the block and what might be impacting the loitering, you noted that there is a day care on one side of the establishment. Did any of the people who were loitering appear to be patrons of the day care waiting to pick up children?

A No, ma'am.
Q Okay. Was the day care open at any of the times you came to observe?

A No, ma'am.
Q The other business on the other side is a nail salon. Did any of the people who were loitering in that general area appear to be patrons of the nail salon?

A No, ma'am.

Q Was the nail salon open during any of your visits?

A Some of the visits, yes.
Q Okay. Did you observe any bus stops or other locations that -- in that general area that might have, you know, provided shelter for loiterers or panhandlers?

A No, ma'am.
Q Did you do any observations at the street car stop about -- to see if there were loiterers or panhandlers using that as a --

A No, ma'am. In my observations, the majority of the time that -- in my natural just moving about Benning Road, the majority of those waiting for the street cars further on the $H$ Street side and not so much on the 1800 Block of Benning Road.

Q Did you observe that the abandoned buildings, not directly next to the store, but next to the day care had been boarded up, had boarded up windows --

A Yes.

Q -- and locked doors?
A Yes, ma'am.
Q Okay. Thank you.
CHAIRPERSON ANDERSON: Any other
questions by any Board Members based on the last questions?

All right. Hearing none, thank you very much, Mr. Leftwich, for your testimony. You can step down.
(Whereupon, the witness was excused.)
CHAIRPERSON ANDERSON: Does the applicant wish to call a witness?

MS. YOHANNES: Yes. My apologies.
CHAIRPERSON ANDERSON: Who is your first witness?

MS. YOHANNES: The first witness is going to be Mr. Joung.

CHAIRPERSON ANDERSON: Hold on. Yes, ma'am?

MS. MOORE: Sure. So we have actually the day care owner here and she is on a very real time constraint.

CHAIRPERSON ANDERSON: Ma'am --
MS. MOORE: Unfortunately, we did spend the first half hour sort of waiting for them.

CHAIRPERSON ANDERSON: Ma'am, I tried to do it, but the way these proceedings occur, is that the applicant goes forward and they present their case in chief and that after they have presented their case in chief, the way this -and unfortunately, the way the process works is that the Board goes first. Then the applicant, they do their direct examination, you know, cross-examine. We will do it and once they have rested their case, then you present your case.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: So
unfortunately, if your witness -- if you have some time constraints with your witness, that's not something that I am in control of. I thought that we could have streamlined the process by giving the parties an opportunity to maybe come to an agreement, but since they did not, we are
moving forward.
But I do hear, but I will ask that if you have a time constraint and now normally these process -- this whole thing is supposed to take not -- each side should have 90 minutes each. Then we need to not spend a whole lot of time cross-examining, because that's just -- it will just stretch it longer.

MS. MOORE: Okay. Understood.
CHAIRPERSON ANDERSON: All right.
MS. MOORE: Thank you.
CHAIRPERSON ANDERSON: Yes, Ms.

## Yohannes?

MS. YOHANNES: The first witness is going to be Mr. Namyoung Joung.

CHAIRPERSON ANDERSON: I need you to go over there, sir, and I need the translator to go with you. Can you raise your right hand, please?

Whereupon

## NAMYOUNG JOUNG

was called as a witness by Counsel for the

Applicant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:

MR. JOUNG: Yes.
CHAIRPERSON ANDERSON: Have a seat. Your witness.

MEMBER SILVERSTEIN: Mr. Chair, I
would remind the Interpreter that his words will be picked up by the transcriber, so he must speak into the microphone.

CHAIRPERSON ANDERSON: Well, I think from what I'm told, I'm not sure if he is --

INTERPRETER KIM: The mike can pick up my voice?

MEMBER SILVERSTEIN: Yes.
CHAIRPERSON ANDERSON: I'm not sure.
I think that has been -- what $I$ was told is that the witness will testify and if he needs assistance, then the assistance will be provided.

MEMBER SILVERSTEIN: Very good.
CHAIRPERSON ANDERSON: I think that's what I was told. that, sir.

CHAIRPERSON ANDERSON: Okay.
INTERPRETER KIM: If he need me, then he ask me to interpret.

CHAIRPERSON ANDERSON: Yes. Okay. Go ahead, Ms. Yohannes.

## DIRECT EXAMINATION

BY MS. YOHANNES:
Q Hello. Could you just state your name for and your relation to the establishment?

A Hi. My name is Namyoung Joung. I am Sylvia Liquors owner, we have four owner. I am one of them.

Q Who are the other owners?
A The other owner is Mr. Zhu and then my wife and then other person was Mr. Zhu's wife.

Q And - -
A Su Kim. That name is S --
Q Okay. And how long have you operated this establishment?

A Almost two years.

Q Can you tell the Board a bit about the kind of store that you have, the establishment?
(No audible answer.)
MS. YOHANNES: I'll withdraw. I'll
ask another question.
CHAIRPERSON ANDERSON: Sure.
BY MS. YOHANNES:
Q Can you tell the Board what you sell at your store?

A We sell beer. We sell wine. We sell liquor and other items.

Q Okay. And most of your customers, are they from the neighborhood?

A Yes, ma'am. Most of people is my neighborhood and regular customers.

Q Okay. What are your operating hours?
A Our license is 9:00 to midnight, but we open 10:00 to midnight.

Q And as the owner, how often are you at the store?

A Almost every day.
Q And --

A Well, Sunday I was off. He have the one manager license, so manager license have guys they stay always.

Q So you are aware that if you are not there, somebody with a manager's license has to be there?

A Yes, ma'am.
Q So how many employees are usually at the store?

A Okay. We have four different owner and two employees. One employee have a manager license.

Q How many employees are working at one time?

A About -- in the morning, it's just working two by me, by person and then in the evening we have to three person working.

Q All right. And as part of your operating procedures, how do you check someone's -- or how do you serve alcohol and check ID? What's your procedures for that?

A We had always checked the ID and then
even minor we cannot service any item. We have a sign in the front of the counter, the outside door.

Q So if someone comes in under the age of 21 to buy chips?

A First, we cannot serve them. But we do mom or families come in together, and then we serve for the chips and bottles and candy and then minor cannot come to my store.

Q So -- okay. Thank you. So now tell me about the neighborhood and the location of the establishment on Benning Road. Do you have any problems there?

A There are always issue with crime that area. But some day what was happening was someone shooting outside.

Q Are you talking about a specific event?

A Yes, ma'am.
Q That just happened, the most recent event that happened?

A Yes, ma'am.

Q And what happened during that event?
A They are shooting and motors in the block.

Q So can you tell the Board what you did to help MPD when that happened?

A MPD came to my store. They checked the outside camera, but MPD like my camera, because my camera is very new, it's expensive one, so we check his face, what to do, and then MPD pull record. They liked MPD.

Q And you cooperated with MPD?
A Yes.
Q Right?
A Yes, ma'am.
Q Okay. What about the people in front of your store or -MS. YOHANNES: I'm sorry, withdraw. BY MS. YOHANNES:

Q What about the people that are outside loitering that you have issues with? What do you do? What are your procedures?

A Okay. First thing, we go -- I go
outside and then I talk people can you leave my store or this area, but if not, 1 call the MPD. And then I -- they not moving and then I call the MPD right away.

Q How often do you go out there to look at the area?

A Any people loitering right there and then I'm going outside and then talk to those people.

Q And what's your relationship with the community?

A We have good relationship for the community. I talk to some of the ANC counsels and then we meeting and we sign of the Protest Hearing and they sign. We have everything is good.

Q So you signed the settlement agreement with them?

A Yes, settlement agreement.
Q So did you -- how many meetings would you say you attended with the ANC?

A A couple times.

Q Okay. And did you discuss loitering?
A I can't hear you.
Q Did you discuss loitering?
A Yes, ma'am.
Q And how did they say for you to address that? How did they say for you to fix that?

A The people counsels talk to me and we have a four people for the store. We meeting with the owner every four owner and then we do MPD Commander. And she talking about we have to hiring for to empty the street.

CHAIRPERSON ANDERSON: I'm sorry, what? I didn't hear the last thing you said, sir.

THE WITNESS: I'm sorry, Your Honor? CHAIRPERSON ANDERSON: I did not hear the last thing you said.

INTERPRETER KIM: He was speaking in Korean. You must speak in English.

THE WITNESS: So a few months ago four business owners have met and discussed about the
enhanced security measure.
A few months ago, the four business owners had met. They got together and have a discussion and meeting about the enhanced security measures hiring two MPD policemen four hours a day. So for the cost, you know, the four business would share, but Food 7 and nail salon having a difficult time for the businesses, they say they could not share the cost.

So that meeting and the result of the meeting to hire additional policemen for four hours went nowhere. Just it didn't go ahead.

BY MS. YOHANNES:
Q So this was before the settlement agreement. Is that right?

A Yes, ma'am, correct.
Q Okay. But after that, you entered a settlement agreement that addressed the issues, right?

A Right. Yes.
Q So currently you are following the settlement agreement and working with the ANC?

A Yes.
Q Okay. Thank you. So have you -regarding the community and the residents, have you received any complaints from the community?

A No, only I hear the Ms. Sydelle Moore. I just heard from Sydelle Moore only.

Q Okay. Have you received some support in the community?

A My customer is wants to be like open late, then we open in the daylight.

Q So how --
INTERPRETER KIM: So he would say again in Korean and then I'll interpret.

THE WITNESS: ANC is supporting us.
BY MS. YOHANNES:
Q What about the residents, do they support you?

A Yes, they do support us.
Q Okay.
MS. YOHANNES: May I approach the
witness?
CHAIRPERSON ANDERSON: Sure.

BY MS. YOHANNES:
Q I'm going to show you something marked as Exhibit 1. Can you tell me what this is?

A I'm just leave with these papers for the -- on the table, but my customer they came to -- they read, they read. And then something, who did that? They insist something wrong. Everybody they sell single, the small liquor. How come it's -- you cannot sell for your -- any single liquor?

Q Well, what does it say? What is that?
A To go -- this is for they don't want to selling single -- no, they don't want to selling the comfort pack of the beer and then under the $200 \mathrm{ml}, 375 \mathrm{ml}$.

Q So --
A So --
Q -- what is that saying in front of you? What does that say?

A Do I have to read this all?
Q No. What is it?
A So this is a document is the customers
is opposing.
Q Right. Oppose? They are opposing?
A They are opposing they are unable to sell the single beer. So against the 100 ml and then 200 ml . So they are opposing, so the liquor store is not able to sell 100 ml and 200 ml things. They are opposing. There is like 1,000 people the signature letter. There are signatures more than 1,000 customers.

Q Okay. Thank you.
MS. YOHANNES: I just want to move that into evidence.

CHAIRPERSON ANDERSON: I don't have it, Ms. Yohannes. It's not in the documents.

MS. YOHANNES: What?
CHAIRPERSON ANDERSON: It's not in -I don't have an Exhibit 1. I don't have an Exhibit 1, so if --

MS. YOHANNES: Yes, I have.
CHAIRPERSON ANDERSON: -- do you have an Exhibit 1, ma'am? Were you given this document?

MS. MOORE: Yes, I do.
CHAIRPERSON ANDERSON: All right. So it's not in the Board's -- I have the Exhibit 2, but I don't have 1. So I don't know what it is.

MS. YOHANNES: Sorry.
CHAIRPERSON ANDERSON: Do you have any objection to this document, ma'am?

MS. MOORE: Yes, I do.
CHAIRPERSON ANDERSON: What's the nature of your objection?

MS. MOORE: Sure. It's that some of the signatures are -- have listed vacant properties as the addresses for patrons. It includes the Cowboys' football team at least twice. And in addition to that fact, this document was originally not collected by this owner, but it was collected by the original owner of Food 7 Store during their protest.

And so if you notice that the date is January of 2018, this protest was not even underway until June of this year. And so I have already seen this document, this exact document
previously during an ANC meeting on behalf of Food 7 Store and now I'm seeing the exact same document, including the Cowboys on here twice at 1814 Benning Road, which Inspector Leftwich just testified is a vacant property, listed as the address.

So this is just, you know, a document that just sort of pops up any time like when the civic association has a protest.

CHAIRPERSON ANDERSON: Ms. Yohannes, I mean, I allowed this document. I can't make out. So why is this relevant? As I'm just asking you why is this relevant to these proceedings?

MS. YOHANNES: It's relevant because it shows that people in the community, residents are in support of the establishment. They are in support of single sales. And it goes against protestants' version when she references the community wants certain things or doesn't want certain things. And we have a list of, I don't know, 1,000 signatures saying the people actually
do. And that they don't believe that there is a negative affect on peace, order or quiet.

CHAIRPERSON ANDERSON: I mean, I'll
accept it for -- I'll accept it, but -- I'll accept it. I mean, $I$ can't make out the document. There is a lot of -- I'm must saying just looking at it, $I$ can't make out the document, so $I$ can't check, especially the first page, I can't check it, but it was disclosed. It was disclosed. I heard what you have to say. We will accept it for what it is. So it's so moved. (Whereupon, the abovereferred to document was marked as Applicant Exhibit No. 1 for identification and was received into evidence.)

MS. YOHANNES: And that's all I have for this witness.

CHAIRPERSON ANDERSON: All right. Questions, ma'am?

MS. MOORE: Sure. CROSS-EXAMINATION

BY MS. MOORE:
Q So you mentioned that you do -- you are aware that there is an issue with loitering in front of the property, correct?

A Yes.
Q How often would you say that you or a staff, that you are aware of, goes outside to ask loiterers to leave?

A Maybe most people stay right there. We go to -- we have a speakerphone for the outside and then we -- I talk to them can you leave, please, my property so many times.

Q So --
A Every time. And then they not listen, we call the MPD.

Q Okay. So how often, just if you had to give a number as an estimate, would you say that you either walk outside or use your speaker system to ask people to leave?

A Always I talk to people when they are loitering for -- in front my building. I go out whenever there are loitering people.

Q So would the estimate be what once a day there are people loitering? Twice per day?

A For example, yesterday MPD was stay in front of my door inside car. But no one else stay right there that area. So yesterday, I was happy for the business.

MS. MOORE: So I mean, is there any way I can get an instruction to get a response?

CHAIRPERSON ANDERSON: Ma'am, you asked the question. He gave an answer. Maybe you need to ask him a more pointed question.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: But after a while, I'm going to say move on.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: So if he is not answering your question, ask him a more pointed question.

MS. MOORE: Okay.
BY MS. MOORE:
Q So you go outside at least once per day to ask loiterers or use the speaker system at
least once a day to ask loiterers to leave?
A Well, I have no reason to go out if there is no loiterer.

Q Okay. Why did you install a speaker system to speak to the outside of your business?

A Why did you?
Q Why? Why?
A First, when I go talk to the people, then I talk to can you move or can you leave this area, please? And then they arguing. There a lot of arguing. It's not your property, so how come, you know, why I have to go, I have to move, they argue me. So always do that. That's why I do the speakerphone. I use the speakerphone sometimes.

Q Did you feel afraid during those incidents where the loiterers were arguing with you?

A I'm not scared. And then I just call the MPD that time.

Q About how often would you say you call
MPD, if you had to estimate?

A On a daily basis. Daily basis.
Q On a daily basis.
A Sometimes $I$ call them.

Q Thank you.
MS. MOORE: No further questions.
CHAIRPERSON ANDERSON: Any questions by any Board Members? Go ahead, Mr. Short.

MEMBER SHORT: I guess I would say good evening now. Good afternoon, good evening. It's 6:00.

I am -- I don't envy you having to go through what you are going through. Is there anything else that you may be able to do as an owner, anything else you could do? And when I say that, $I$ want to use the hypothetical, if you don't mind.

Seeing your --
INTERPRETER KIM: Can I?
MEMBER SHORT: Yes.
INTERPRETER KIM: Go ahead.
MEMBER SHORT: Is there anything else, other than what you are doing now, that can make
things better for yourself and for the community regarding the loitering?

THE WITNESS: I'm just working liquor store for 10 years.

MEMBER SHORT: I can't hear you.
THE WITNESS: I have been working in a liquor store for the past 10 years. Therefore, I just only know the business of liquor store.

CHAIRPERSON ANDERSON: Do you have another question?

MEMBER SHORT: Yes.
CHAIRPERSON ANDERSON: He has answered the question.

MEMBER SHORT: Okay. I would also like to ask did you own any other businesses in Washington, D.C., the District of Columbia? Out of those 10 years, did you own businesses any other place? And if so, where were they?

THE WITNESS: No, sir.
MEMBER SHORT: You say you have been in the --

THE WITNESS: First business.

MEMBER SHORT: Excuse me?
THE WITNESS: This is my first
business.
MEMBER SHORT: Okay. Where were the other three? Where were the other three located?

THE WITNESS: You mean his other business, you mean?

MEMBER SHORT: He said he has been in business 10 years. He said four other stores. What were their locations?

THE WITNESS: So what I said is I have been working for liquor stores only, so I know the business very well. There is not one, two, three, four businesses. I have been working for the store, liquor store business only.

MEMBER SHORT: Has he owned any other businesses?

THE WITNESS: No, sir.
MEMBER SHORT: What are did the other stores, were they in Maryland or Virginia or Washington, D.C.?

THE WITNESS: No.

MEMBER SHORT: Can he give us a country where he worked for -- over the 10 years and the four years? Where did he work? Where did he work?

INTERPRETER KIM: For the past 10 years, you mean?

MEMBER SHORT: Yes.
THE WITNESS: So there was a store, a liquor store named Finish Line in Maryland. I worked there.

MEMBER SHORT: Okay. I guess this question goes back to the reimbursable police detail, the MPD detail. You mentioned the other four businesses on his block and that they had a meeting, let me finish, and that they could not get together having a police detail on that block. Is that correct?

THE WITNESS: So it was not successful.

MEMBER SHORT: Okay. Is he aware that if he has a reimbursable detail, MPD detail, that this Agency will assist him with the payments?

INTERPRETER KIM: What do you mean by this Agency?

MEMBER SHORT: The ABC Board and ABRA, the reason why he is here today to talk about his license.

INTERPRETER KIM: Um-hum.
MEMBER SHORT: There is a program that allows this Agency, through the District Government to help pay for police details.

THE WITNESS: Oh, I agree. I support that idea.

MEMBER SHORT: So if he found out that it was worth his business to hire by himself the detail, would he be willing to do that maybe on Fridays and Saturdays?

INTERPRETER KIM: Friday and Saturday? MEMBER SHORT: Yes.
the witness: Yes, I like that idea. MEMBER SHORT: You like that idea?

Okay. Well, maybe we can work with the ANC and with the licensed community and find out how much he would have to pay versus what the Agency would
help pay for and maybe that can help with this whole situation.

THE WITNESS: Yes, I'll discuss about that with ANC.

MEMBER SHORT: Okay. Thank you very much. And that's all I have, Mr. Chair. Thank you.

MS. YOHANNES: I --
CHAIRPERSON ANDERSON: I'm sorry? We haven't gotten there yet.

MS. YOHANNES: Sorry. I'm sorry.
CHAIRPERSON ANDERSON: I'm trying to
figure out if $I$ have any questions that $I$ want to ask.

MS. YOHANNES: Apologies, apologies.
CHAIRPERSON ANDERSON: Well, that's normally me who gets too excited about asking questions. So let me see if I have any questions.

No. Let's see, Ms. Moore did cross. Then -- so it's Ms. Moore's chance, because you get the last. Do you have any questions to ask
of him based on the Board's questions?
MS. MOORE: I have a question, a procedural question first.

CHAIRPERSON ANDERSON: Yes, ma'am.
MS. MOORE: So if I have --
CHAIRPERSON ANDERSON: Hold on. Yes, I'm sorry, go ahead.

MS. MOORE: -- an exhibit to show, to ask a question about, would that -- would it be appropriate for me to wait until my -- I am presenting my own case?

CHAIRPERSON ANDERSON: Is it based on some question that was asked by either myself or by counsel?
(No audible answer.)
CHAIRPERSON ANDERSON: If it's not related to anything that came out?

MS. MOORE: That you all asked.
CHAIRPERSON ANDERSON: If it's not related, then you can't ask it, because you have to build a foundation.

MS. MOORE: Okay. Understood.

CHAIRPERSON ANDERSON: All right. So you don't have any questions?

MS. MOORE: No.
CHAIRPERSON ANDERSON: Any questions, Ms. Yohannes, to wrap-up?

MS. YOHANNES: Yes.
REDIRECT EXAMINATION
BY MS. YOHANNES:
Q Regarding the reimbursable detail, are you in agreement with the reimbursable detail if you have to pay?

A Yes.
Q And you are in agreement with the reimbursable detail if you are the only establishment that is doing that? It's a question. Are you in agreement if you are the only establishment doing that?

A No, I don't. This is not fair.
Q Regarding the installed speakers, so you installed speakers to be proactive and to help in the loitering. Isn't that correct?

A Yes, that's correct.

Q And even though you use the speakers, don't you also go out and request that people leave?

A Yes.
Q And if they don't leave, don't you also call MPD?

A Yes, ma'am, that's correct.
Q Isn't there also a patrol that is out there on the corner?

A Yes, ma'am, yes.
Q And didn't you sign a settlement agreement with the ANC that also addresses loitering or preventing loitering?

A Yes, that's correct.
Q And as part of that agreement, you agreed to facilitate barring notices, isn't that correct?

A Yes, that's correct.
Q And do you agree to keep a record of dates in which you called MPD requesting assistance?

A Yes.

Q And the 5th District Police Headquarters, they are also a part of this agreement, isn't that right?

A Yes.
MS. YOHANNES: No further questions.
CHAIRPERSON ANDERSON: All right.
Thank you for your testimony, sir. You can step down.
(Whereupon, the witness was excused.)
MR. JOUNG: May I step down?
CHAIRPERSON ANDERSON: Yes.
MR. JOUNG: Oh, thank you, sir.
CHAIRPERSON ANDERSON: Do you have another witness?

MS. YOHANNES: Yes. I'm going to call Ms. Jenna Jung, Hye Na. She goes by Jenna.

CHAIRPERSON ANDERSON: Can you raise your right hand, please, ma'am? Whereupon, HYE JUNG NA
was called as a witness by Counsel for the Applicant, and having been first duly sworn,
assumed the witness stand and was examined and testified as follows:

MS. NA: I do.
CHAIRPERSON ANDERSON: Thank you.
Your witness.

## DIRECT EXAMINATION

BY MS. YOHANNES:
Q Can you state your full name for the record and your position?

A Sure. My first name is Hye Jung. My last name is Na . And I am registered as the secretary, but part of the owner.

Q Okay. And as an owner of the establishment, tell me about the duties that you have. What is your involvement?

A I do all the paperwork, including making signs, security cameras and licenses and things like that.

Q Okay. Tell me about the signs that you have made.

A The security camera sign that we are letting people know that we are recording and we
are monitoring all the time. And loitering signs, no under 21 is allowed for any purchase in the store. It's addressed.

Q Okay. And regarding security cameras, can you tell me more about the security cameras you have in place?

A We -- after we take over the store about two years ago, we noticed that security camera is really poor quality and also MPD informed us about their program, so we upgraded last year with new camera system over \$4,000 worth. And it has 16 camera views and we can monitor 24 hours if we want to with my phone, my husband's phone, and tablet, anywhere has Internet connection.

Q And how often are you looking at the camera?

A I can say pretty much if $I$ don't sleep, I watch, because it is on at home. I work from home. I work for electric company. I work from home, so it's on the monitor. And I am monitoring all the time. I'm also watching my
husband.
MS. YOHANNES: May I approach?
CHAIRPERSON ANDERSON: What document are you referring her to?

MS. YOHANNES: I'm referring to -- I have marked documents as Exhibit 2 and Exhibit 3.

CHAIRPERSON ANDERSON: I do have them, so all right. I just wanted to make sure. Go ahead.

MS. YOHANNES: Okay.
BY MS. YOHANNES:
Q Can I get you to look at Exhibit 2 and I would identify it as Exhibit 2. Can you take a look at that and tell me what that is?

A This is a screen shot of my cell phone. And it is four camera views inside the store to prevent issues in the store.
(Whereupon, the above-
referred to document was marked as Applicant Exhibit

No. 2 for identification.)
BY MS. YOHANNES:

Q And from what viewpoint are the screen shots?

A First -- I mean, all four is actually pointing the sales area, main hall area. It shows part of cashier side and all the customer lines, an ATM.

Q And this is a document that you created or a picture you took?

A Yes. I took the screen shot of my cell phone. So basically this is just like my cell phone screen.

Q And I --
INTERPRETER KIM: Excuse me.
BY MS. YOHANNES:
Q -- have a document marked, right, as Exhibit 3. Can you take a look at that and tell me what that is?

A This is also a screen shot of my phone, our store camera. The first screen is actually pointing outside of the store, its entrance and the second one is actually directly entrance view from inside of store watching
whoever comes in the store. And the third and fourth is inside of store showing the customers walking directions.
(Whereupon, the abovereferred to document was marked as Applicant Exhibit No. 3 for identification.)

THE WITNESS: So we can tell who is coming in and who is going out. And especially the first screen actually we provided to our MPD with this recent accident. When the shooting occurred, they got this camera view and they could identify who was the person who had a shooting issue. The gunman.

BY MS. YOHANNES:
Q The gunman?
A Yes.
Q Thank you.
A Yes.
Q And how often did you say you take a look at these, because they are on your phone and they are also where?

A Actually, it's playing on my tablet and my phone, but I'm not watching it every second, but every time I have, you know, time I look at it, because especially these days, $I$ worried about loiterers and the trash outside and stuff like that. So whenever I noticed it, yeah.

Q And what do you do when you see loiterers and you look at the cameras and you see people out there?

A Since I'm not at the store, I can call MPD, but I call my husband or employee at the store, so they can contact the -- I mean, they go out and talk to customer -- I mean, loiterer or they can contact MPD.

Q Okay.
MS. YOHANNES: I want to move that Exhibit 2 and 3 into the record.

CHAIRPERSON ANDERSON: Any objection, ma'am?

MS. MOORE: No.
CHAIRPERSON ANDERSON: So moved. (Whereupon, the above-
3.)

BY MS. YOHANNES:
Q So I want to get to communications or I guess involvement in the community. You signed a settlement agreement. Is that correct?

A Yes, with ANC, correct.
Q Who else is a party to the agreement?
A ANC Commissioner Ms. Kathy Henderson.
Q Okay. And I have marked -- I am looking at a document identified as Exhibit 4, which -- does that look familiar? Do you know what that is?

A Yes. The settlement agreement between Sylvia Liquors and ANC that we signed.
(Whereupon, the above-
referred to document was
marked as Applicant Exhibit
No. 4 for identification.)
BY MS. YOHANNES:

Q And when was that signed?
A When?
Q Yes.
A I don't exactly remember when, but I think it was some time in end of June or beginning of July. Some time in July, I think. I'm not sure.

Q Do you want to look at the document?
A Yes. Oh, June. End of June. The 25th of June.

Q Thank you. So tell me about the -this agreement was reached to address concerns from whom? Who did -- who were you getting complaints from? Why did you guys get into this agreement?

A Ms. Henderson actually brought me the draft of settlement agreement and we went over and we communicate and we both agree finally and we signed.

Q Okay.
A Because we didn't have any objection.
Q And this agreement addresses ways and
efforts to prohibit and prevent loitering and criminal activity. Is that correct?

A Yes.
Q And according to the agreement, you call MPD immediately for criminal activity? Is that right?

A Yes.
Q Have you received any complaints from anyone in the community regarding Sylvia Liquors?

A Complaint-wise, no. Actually, this license renewal and hearing was the first time that I receive a complaint specifically from Ms. Moore. No one else.

Q Did -- okay. Did you receive support from your customers?

A Yes. Actually, this whole renewal started and the procedure is like mediation, Status Hearing and finally Protest Hearing. And during that steps, we receive Ms. Moore's concerns, but it has been changing, so every time it changes, we try to satisfy both parties. I mean, we try to come up with some kind of
solution, but that was another reason why we receive a petition from customers, because there was another issue she raised.

Q Do you believe that you are doing everything you can to address loitering?

A To my knowledge, yes. I am doing my best. Even though I have two kids, I am monitoring at home and anywhere. Right now, I cannot, but, yeah. And if I can do something else, I will. I'd love to, but I believe I am doing my best to prevent any crime or any bad activity or bad influence to my community.

Q Okay. Thank you.
MS. YOHANNES: That's all.
CHAIRPERSON ANDERSON: Ms. Moore?
MS. MOORE: Yes.
CROSS-EXAMINATION
BY MS. MOORE:
Q So you mentioned having attended an
ANC meeting?
A Oh, my husband.
Q Okay. So how did you iron out your
settlement agreement with the ANC?
A How did I?
Q You have a settlement agreement with the ANC?

A Yes.
Q Who attended the meetings where you made your agreement with the ANC?

A Um, Ms. Kathy Henderson and I was there, too, even though that was an officer meeting, yes.

Q Okay. So no members of the community besides Ms. Henderson were present at the meeting?

A No.
Q No? Okay. Have you ever hosted an event with Ms. Henderson where there were giveaways or --

A Yes, recently.
Q So you have a good relationship with Ms. Henderson? Would you characterize it that way?

A I cannot say I have individual, you
know, personal relationship, but she has my cell number and I have her cell number, but I don't have any complaint to her, but she has some concerns. Every time she has a concern, she give me call or she text me, she email me. I don't want to say she is bothering me, but, yeah, she is constantly communicating with me.

Q Okay. Have you ever attended a meeting where there were other members of the community present?

A No.
Q You mentioned that you got your camera system as part of a program in conjunction with MPD. Did you pay the full $\$ 4,000$ for the system?

A It was over -- I don't remember exactly what -- how much it was, but it was $\$ 4,300$ or less than $\$ 4,500$ for sure, but I have got rebate from MPD was, I think, $\$ 250$, because they only give me rebate for outside camera, which is two.

Q And which direction does the outside camera face? So if you are situated between the
nail salon and the day care --
A Yes, it's facing from my store to the closed day care.

Q So it's facing the day care center? It's not facing the nail salon?

A I mean, no, no, no. No. I said wrong. It's facing nail salon, yes.

Q When you notice loitering outside, do you typically notice loitering in front of the nail salon?

A When I monitor, yes, sometimes. Sometimes they are in front of nail salon.

Q Okay. But would you say the majority of the times that you see loiterers, they are in front of the nail salon?

A I did not say that. It's on and off like they are there sometimes. They are just further down. I mean, they are everywhere, but, you know, they cannot --

Q Okay. Can you see the loiterers from your camera that are in front of the day care?

A No. Q You mentioned that there is a speaker
system --

A Yes.
Q -- that communicates with outside that you installed. How much was the speaker system?

A That is something I did not install. It was already there when we take over the store. But it was broken, so we fixed it.

Q Okay.
A And previous owner is friend of mine, I mean, not friend-friend, but I know him, and he suggest me to fix it, because that's going to be easier for us to communicate if they are outside. I mean, we cannot just run all the time outside, so if we need to, as we need it, we can speak to people outside. So we fixed it.

Q Okay. So about how much would you say the repairs cost?

A It should have been less than 500 bucks, but I mean -- excuse me $\$ 500$, but since $I$ work for electric company, my technician help me for free.

Q And about how often would you say that, since you are monitoring the cameras, that you see loiterers? Those that you can see on the camera.
(No audible answer.)
Q So you can't see all of the loiterers --

A Right.
Q -- next to the day care. You can't see those.

A Um-hum.
Q You can see the ones occasionally in front of the nail salon. How often would you say that you see loiterers in front of the nail salon?

A It's kind of hard to tell. Like loiterer as like when I look at the screen, if somebody is standing right there, I cannot call them immediately loiterer. They can maybe wait for a friend or they may be, you know, friend inside the store. But I am watching, I am waiting. If they are standing long enough, I can
say more than 10,15 minutes, then $I$ call them loiterer.

I cannot call everybody loiterer, right? So whenever I notice, $I$ just call, you know, my husband. But I can say half of the time. So if I watch monitor 10 times, probably four or five times $I$ see people standing.

Q So do you check the monitor maybe 10 times a day?

A More than 10 times, yes.
Q Okay. But you see what, five out of the times you check, half of the times you check more than 10 times a day?

A I can say yeah, 50 percent of the time.

Q Okay. All right. Thank you.
A Sure.
CHAIRPERSON ANDERSON: That's it?
MS. MOORE: That's it.
CHAIRPERSON ANDERSON: Let me ask you
a question about the camera system.
THE WITNESS: Yes.

CHAIRPERSON ANDERSON: You said that-so the camera system that is outside was a rebate through MPD?

THE WITNESS: Yes, that was a rebate program.

CHAIRPERSON ANDERSON: So what's the purpose of the camera system outside? Because you said that you only did the one outside. So tell me about that camera system.

THE WITNESS: I don't completely understand what you are asking.

CHAIRPERSON ANDERSON: Why was -- why is the camera system outside? Or better yet, why did MPD give you a rebate to put a camera outside your building?

THE WITNESS: I guess it's beneficial for them. So they had a program if we upgraded or if we install new camera system, then they give rebate for only exterior camera. So they can -- just like they come and get the video footage, video recording whenever something happen.

CHAIRPERSON ANDERSON: Right.
THE WITNESS: So kind of $I$ guess they appreciate the copy.

CHAIRPERSON ANDERSON: All right. So they want the exterior. So what exterior did they want? Did they want the exterior of your business, on the street? I'm just saying, what exterior is this camera supposed to cover.

THE WITNESS: That's the street view.
CHAIRPERSON ANDERSON: The street
view?
THE WITNESS: Yes.

CHAIRPERSON ANDERSON: Now, so what is it that this exterior camera covers?

THE WITNESS: It covers our storefront and part of storefront of nail salon.

CHAIRPERSON ANDERSON: Now, where is this? So where -- I'm hearing all this about the -- where all these people loiter. So does the camera cover this area?

THE WITNESS: It covers only front of my store and nail salon, but some loiterers
standing in front of vacant apartment down the street, which is next to closed day care. And some loiterers in front of closed day care.

CHAIRPERSON ANDERSON: So you are saying that so the camera can cover the day care? It covers the day car?

THE WITNESS: It's not pointing that direction.

CHAIRPERSON ANDERSON: Can it be pointed to cover that direction?

THE WITNESS: If I install a new one, yes. But $I$ don't think it will cover it if $I$ include my storefront again. So basically, excuse me, there is my store. It's facing one -from here to this direction.

CHAIRPERSON ANDERSON: Right.
THE WITNESS: So there is a closed day care. If $I$ install one here, $I$ don't know how much it can cover this, unless $I$ install it from here to that direction, which is not including my store.

CHAIRPERSON ANDERSON: So you are
saying that you can't -- you cannot have the camera cover your storefront and this day care. Is that what you are saying?
(No audible answer.)
CHAIRPERSON ANDERSON: Can you install the camera to cover your -- the front of your building and also the day care? I'm sorry, also the day care where the majority of the loitering is.

THE WITNESS: I can say maybe I can install it, but it will not show much.

CHAIRPERSON ANDERSON: Much of what?
THE WITNESS: Because -- much of the loiterers' face, even though our camera system pretty clear --

CHAIRPERSON ANDERSON: Uh-huh.
THE WITNESS: -- even with that system, I don't think we can identify. If I need to, $I$ don't think we can identify some of the people.

CHAIRPERSON ANDERSON: So how far is this day care from your establishment? Is it
right next to --
THE WITNESS: Right next to.
CHAIRPERSON ANDERSON: So if it's right next, so where is this beauty -- nail salon? Where is this nail salon?

THE WITNESS: It's -- I'm standing my store, from inside the store, my left inside is nail salon and my right inside is closed day care. So if there is a camera installed right between closed day care and me, pointing in that direction, so --

CHAIRPERSON ANDERSON: Well, I'm sorry, but if the loitering -- I'm asking a question. How long -- when was this camera installed?

THE WITNESS: Last year. More than a year ago.

CHAIRPERSON ANDERSON: Yeah. But if the loitering is -- was more so at the day care, why wasn't the camera then installed to cover the day care? Why is your camera then covering the beauty salon if there were no issues with -- if
there are no issues? If the issue is with the loitering, was that the day care? I'm just -yeah.

THE WITNESS: That was a suggestion from technician, the camera installation technician. He said since there is a people, you have to watch people from corner store to my store direction more than this side, because back then I don't believe there is as much loiterers in front of closed day care or in front of the vacant apartment.

So that was pointless and also as I mentioned, if I install another camera from between my nail salon and my store pointing at closed day care, it -- he said it will not show much their face or things like that. It's not -he said it's not helpful.

CHAIRPERSON ANDERSON: And I'm not a technician. I'm just trying to find out.

THE WITNESS: No, I'm just --
CHAIRPERSON ANDERSON: Because --
THE WITNESS: -- letting you know.

CHAIRPERSON ANDERSON: -- it's -there is a store on your right and there is a store on your left, from what $I$ have been told. And you have owned the property about two years. Is that correct?

THE WITNESS: About two years, yes.
CHAIRPERSON ANDERSON: So when you bought the property, was there loitering in front of the day care?

THE WITNESS: Not really, no.
CHAIRPERSON ANDERSON: So are you saying that the loitering is a recent phenomenon?

THE WITNESS: It's more -- yeah. I recently noticed it has been increasing. And since it was closed since 2016, I didn't really pay attention to that side and that is a vacant apartment area, I didn't know if I need to install. I mean, even like I said if we installed a camera pointing at that direction, it will not cover it. It will not show much.

So he, the technician said it is pointless to install one there.

CHAIRPERSON ANDERSON: All right. All right. When -- the speaker that is being utilized --

THE WITNESS: Right.
CHAIRPERSON ANDERSON: Where are the people who are loitering that the speaker is trying to tell them to move? Are these people who are standing in front of your building or people standing in front of the nail salon or people in front of the day care? So where are these people that when you speak to them through the speaker, what people are you dispersing?

THE WITNESS: In front of nail salon and in front of my store. If they standing more than 10, 15 minutes, we just use speaker system to leave the store.

CHAIRPERSON ANDERSON: But is there more people loitering in front of the nail salon or more people loitering in front of the day care?

THE WITNESS: From monitoring from the screen, I cannot tell how many people are
loitering in front of day care.
So for the speaker system, actually, employee and my husband use it from the store when they notice outside or when customer complains bagging or single cigarette sales outside, then they use it.

CHAIRPERSON ANDERSON: Outside of your building or outside of the nail salon?

THE WITNESS: Both.
CHAIRPERSON ANDERSON: So the people who are loitering, allegedly loitering, are these your customers?

THE WITNESS: They are. Yeah, they are. Sometimes they be a customer, yeah.

CHAIRPERSON ANDERSON: All right. Okay. Any other questions by any other Board Members? Yes, Mr. Short?

MEMBER SHORT: Good evening and thank you for your testimony. It sounds like you really are trying to adjust to the situation you have.

I asked your husband, I think, and I'm
going to ask you the same question.
THE WITNESS: Sure.
MEMBER SHORT: Is there anything possible that you could do more than you are doing now to assist with the loitering that is going on out there on the block?

THE WITNESS: I've been thinking about it. Is there anything I can do?

MEMBER SHORT: Anything else you can do.

THE WITNESS: I upgrade my camera system. I been calling MPD. I've been talking to the customers, regular customers. I've been- -

MEMBER SHORT: That's what you have been doing. And I agree that you are doing the best you can.

Is there anything further you can do, that you can think of?

THE WITNESS: There is nothing I can think of, anything else. I mean, I am doing my best, $I$ believe.

MEMBER SHORT: All right. So let's
get back to the camera issue. The nail shop is toward the 17th Street or 19th Street end? THE WITNESS: 19th. MEMBER SHORT: If you are coming out of your door if you turn right, would $I$ be going to 19th Street or to 17th Street?
(No audible answer.)
MEMBER SHORT: If I came out of your door facing Benning Road --

THE WITNESS: Um-hum.
MEMBER SHORT: -- if I turned right, what is next door to you?

THE WITNESS: That's 19th Street, because we are 1818. The corner store is 1830.

MEMBER SHORT: Okay. So 19th Street would be to your left, 17th Street to your right? THE WITNESS: I believe so. MEMBER SHORT: And the camera is facing the 19th Street or the 17th Street end? THE WITNESS: 19th.

MEMBER SHORT: So anything going back towards 17th, if you come out your door, 17th
would be to you left?
THE WITNESS: No. 17th will be right.
MEMBER SHORT: Right, okay. I see. 18, 19.

THE WITNESS: Right. I am at 18.
MEMBER SHORT: Right.
THE WITNESS: My left hand side is 19. My right hand side is 17.

MEMBER SHORT: So your left will be --
THE WITNESS: His nail salon and 19th Street.

MEMBER SHORT: 19th Street, okay. Okay. Good. I'm kind of familiar with that area just a wee bit.

THE WITNESS: Oh, okay.
MEMBER SHORT: Just a wee bit. And I'll just say this, before -- when you bought the store that was closed in 2016, and before you opened, so there wasn't a lot of loitering?

THE WITNESS: It wasn't closed the store. It was active business store. We take over. The closed business is day care. They
were closed since 2016, I believe.
MEMBER SHORT: Okay. I understand that. That's great.

THE WITNESS: Um-hum. So does --
MEMBER SHORT: When you purchased your building, what year was that? When you purchased your business.

THE WITNESS: Right.
MEMBER SHORT: What year was that?
THE WITNESS: 2016 December.
MEMBER SHORT: So how was the
loitering in December 2016? Was it as bad as it is now or worse or how was it before you opened?

THE WITNESS: Now it's worse.
MEMBER SHORT: Before you first --
hum?
THE WITNESS: Now it's worse. MEMBER SHORT: Now it's worse? THE WITNESS: Yes. MEMBER SHORT: What do you think is contributing to it being worse? Because you are saying you've got a vacant building. You have
stores that -- day care that is not open. So what made it worse? In your opinion, what could have made it worse?

THE WITNESS: I don't know if I can say this, but I think economic reason I believe. MEMBER SHORT: What is it?

THE WITNESS: Economic reason. There -- during the daytime, during daytime, I notice a lot of elderly people hang out. They just hang outside just like, you know, they are between friends conversations. They are just sit there. Just like -- it looks like tailgating. They are having just conversation.

MEMBER SHORT: Yes, we heard about that some of them have chairs and boxes and --

THE WITNESS: Yeah. I don't know where they are get -- you know, bringing it from, but they have like, you know, milkbox, because they don't have place to sit.

MEMBER SHORT: And that makes me ask again, in 2016 December when you purchased the business --

THE WITNESS: Um-hum.
MEMBER SHORT: -- were there boxes and chairs sitting out there then?

THE WITNESS: I cannot tell. I don't remember.

MEMBER SHORT: So you don't remember.
You said --

THE WITNESS: But it wasn't --
MEMBER SHORT: -- it's worse now than it was then.

THE WITNESS: Yeah, 1 mean, numberwise. Before not many people were there. But there usually -- even back then, now, I notice only elderly people, not only -- not young people.

MEMBER SHORT: Okay. Now, let me ask you this question. Litter, trash.

THE WITNESS: Um-hum.
MEMBER SHORT: How much litter and trash is on your block?

THE WITNESS: My storefront is clean.
MEMBER SHORT: I didn't ask you your
storefront.
THE WITNESS: Well, I -- right.
MEMBER SHORT: On your block.
THE WITNESS: Notice some bottles and cans, I think.

MEMBER SHORT: Are they alcohol bottle and cans?

THE WITNESS: I don't know. But some of that -- some of the bottles and cans, they are -- you know, the gentlemen was gathering and we were asking if we can remove it, because he had it in his big bag. He said it's for, I guess, recycling or he selling something for money. So he is collecting those.

MEMBER SHORT: I'm talking about litter or trash on the street. There is no litter or trash on the street?

THE WITNESS: Not much, no. Even -I mean, little napkins, maybe papers a little bit.

MEMBER SHORT: Well, we have had other businesses in troubled areas around the city, not
many, but because a lot of them are cleaning up now. But a lot of stores have said to us maybe once or twice a day we go out and clean up the litter on our block.

THE WITNESS: Oh.

MEMBER SHORT: Do you ever do that?
Has your store ever done that?
THE WITNESS: More often, yes.
MEMBER SHORT: Okay. That's what I was trying to --

THE WITNESS: Oh.
MEMBER SHORT: -- get at.
THE WITNESS: Okay.
MEMBER SHORT: How often do you clean up the area?

THE WITNESS: At least once an hour, every hour.

MEMBER SHORT: Every hour someone is picking up?

THE WITNESS: Yeah, because they, you know, people work at my store, they are guys. They are smoking cigarettes. When they go
outside, they sweep and smoke.
MEMBER SHORT: Okay. That sounds like a good neighbor would do that. I mean, that's --

THE WITNESS: Right.
MEMBER SHORT: Okay. And I
understand. And again, I guess the question has been asked, so you are saying to add another camera facing in the direction that loitering is happening, you wouldn't be favorable about putting another camera up?

THE WITNESS: No problem. I'm willing to install another camera if I need to facing the trouble area which is --

MEMBER SHORT: Okay. So do you think that would help some? I know you said it wouldn't get a good focus or whatever, but -THE WITNESS: Right. MEMBER SHORT: -- if they got the gunshots with it just facing one direction --

THE WITNESS: Um-hum.
MEMBER SHORT: -- had the gunshots happened the other direction, then the police
would not have been able to have probably caught anyone, right?

THE WITNESS: Yeah, I mean, it's beneficial, but like I said like as you mentioned, it's not showing really good view, but I am willing to install one more camera, no problem.

MEMBER SHORT: Well --
THE WITNESS: I can have 17 cameras.
MEMBER SHORT: -- that sounds like what a good neighbor would do.

THE WITNESS: Sure.
MEMBER SHORT: And it sounds like if you are working with Ms. Henderson and the ANC, you are trying the best you can to help out.

THE WITNESS: Yes.
MEMBER SHORT: So I'm glad you are going to consider the camera.

THE WITNESS: Definitely.
MEMBER SHORT: And again, the police detail and I've been reminded that the current system is only for late night clubs in places
like that, but I do know that at North Capitol and New York Avenue where the Big Ben Liquor Store is, there was an exception made.

THE WITNESS: Oh.
MEMBER SHORT: They put a police detail right in front of that store and it stopped a lot of the drug dealing that was going on there. So you -- again, we can't make you do anything. We can only ask you to think about some things.

THE WITNESS: Sure.
MEMBER SHORT: But I think a police detail on your block would help a lot. And it might even increase your business, because people would feel safer coming in and out to buy things.

THE WITNESS: Good point.
MEMBER SHORT: Where they wouldn't come if they have got to walk through the boxes and things and if the people see a police detail, most times they are not going to camp out like they are doing now.

THE WITNESS: Right.

MEMBER SHORT: So just think about it. If you talk to some of our staff or our lawyers, our legal section, they could give you some ideas and they could get you in contact with the reimbursable program. We work very closely with them, with this Agency.

THE WITNESS: Oh.
MEMBER SHORT: And they could give some ideas on how you may be able to help yourself and it doesn't have to be all day and it doesn't have to be a very expensive thing.

THE WITNESS: Okay.
MEMBER SHORT: But if you have them there three or four times a week, I'm almost sure some of that crowd will move on.

THE WITNESS: Okay.
MEMBER SHORT: Because when you call for assistance, you call so much, the police just say it's another call.

THE WITNESS: Okay.
MEMBER SHORT: But if you got a reimbursable detail out there, it can help you.

THE WITNESS: Okay.
MEMBER SHORT: And help the community. And thank you for being patient and testifying for us tonight.

THE WITNESS: Thank you.
MEMBER SHORT: All right. That's all
I have, Mr. Chair.
CHAIRPERSON ANDERSON: Any other questions by any other Board Members? I guess let me ask you, were you involved with the settlement agreement discussion with the ANC?

THE WITNESS: Yes.
CHAIRPERSON ANDERSON: So what in the settlement agreement did you agree to that was supposed to address the loitering? If you remember.

THE WITNESS: I cannot remember exact detail every line, but for the loitering-wise, when I notice loitering, $I$ have to call MPD, contact MPD and I have to keep a log and I also need to keep a barring notice on the record, so I can provide it to community members or whoever
request it.
CHAIRPERSON ANDERSON: Okay. And this is something that you agreed in the settlement agreement --

THE WITNESS: Yes.
CHAIRPERSON ANDERSON: -- to do?
THE WITNESS: Yes.
CHAIRPERSON ANDERSON: Did you guys agree to any type of enhanced camera or any other security measures? Do you remember?

THE WITNESS: Actually, Ms. Henderson had a detail about the camera system that she requested and when I show her our camera system, she was happy with that. She said that was the one that she actually talking about, the outside camera view and monitoring 24 hours on my phone and tablet, that's what she mentioned. So she was satisfied and that's why we came up with that agreement.

CHAIRPERSON ANDERSON: Now, so the camera system that -- but the camera system that you had was that before the settlement agreement
or after the settlement agreement?
THE WITNESS: Before.
CHAIRPERSON ANDERSON: Before?
THE WITNESS: Yeah.
CHAIRPERSON ANDERSON: All right.
Thank you. All right. I don't have any other questions. Ms. Moore?

MS. MOORE: I do.
BY MS. MOORE:
Q So you mentioned that the loitering and the position of the loiterers has changed and worsened at your specific location over -- since 2016?

A Yeah.
Q And your cameras are facing 19th Street toward like if you are going in the direction of the nail salon?

A Right.
Q Because originally, that had been the direction of the majority of the problems when you installed the camera system. Is that correct?

A Right. The loiterer group was actually in front of the Food 7, which is corner store, which they have a parking space. They used to be hangout there and now the MPD policeman actually park their car and sitting there, so they move down to my store area. And they are moving down to vacant building area.

Q Okay. All right. Thank you for that.
A Sure.
Q And you mentioned that the footage that you shared after the recent murder --

A Right.
Q -- was helpful to MPD. Where was the gentleman captured? Was there footage of him inside of the store, coming out of the store?

A It was outside. The man -- the one that I mentioned, the outside view, which is facing the nail salon, which is Food 7, I heard the gunman was actually shoot a gun from in front of Food 7 area and walking down toward my storefront. So his face was captured in front of our store clearly.

Q So what was he doing on the video? Was he walking out of your store?

A He was chasing somebody, I think.
Q Okay. So there is no video of him walking out of the store?

A No. I don't think so. And that was actually on the air.

Q Okay. And then you mentioned that gentlemen are cleaning every hour in front of the store?

A Regularly every hour. If I see trash, I call them clean up.

Q Okay. Okay. And so they are -- what are they -- you also mentioned that there is not a lot of litter. What are they cleaning each hour?

A Some papers, receipts, they just throw receipts and some little vinyl, clear vinyl things, just --

Q Okay. So that's what they are finding every hour when they go out?

A Yes, small trash.

Q Okay.
MS. MOORE: That's all my questions.
CHAIRPERSON ANDERSON: Ms. Yohannes?
MS. YOHANNES: Yes.

## REDIRECT EXAMINATION

BY MS. YOHANNES:
Q
So I want to start with the
Investigator's Exhibit 5, this is regarding the cameras. Just to be clear about location, can you take a look at Exhibit 5? The Board is looking at it. Can you tell the Board where, you know, is the nail salon and where is the day care?

A If I number it from 1 to 3, from left to right, No. 1 is the day care. No. 2 is my store. No. 3 is nail shop. And outside camera is installed between 2 and 3.

Q And --
A I mean, 1 and 2 facing nail salon.
Q -- look at what I have marked as ABRA Exhibit 3. And at the top left corner --

A Right.

Q -- read what the numbers are. It's identified as, I think, 08 camera?

A Oh, Camera No. 8.
Q Okay. Explain to the Board what that -- what is that a picture of or what is that camera -- what is that area?

A That's storefront facing 19th Street. It was using where police footage in this incident.

Q Can you take this pen and just mark where your door is?

A Okay.
Q In doing that, okay, take a look at it, can you mark also where the nail salon would be and where the day care would be?

A Day care, I cannot mark it, because I -- it doesn't show. And nail salon is farther down here.

Q And so you were told that this was as far as your camera was showing. Is that correct?

A Right.
Q Okay. And it shows from the left --

I guess from the right of -- it shows your property?

A It's covering my property.
Q So taking a look again at Exhibit 5, Investigator's Exhibit 5, what other properties are shown in that exhibit? What other establishments?

A Liquor store, nail salon, some deli like food place and cafe.

Q To your knowledge, do they have security cameras out there?

A I don't believe so.
CHAIRPERSON ANDERSON: Ms. Yohannes, what is Exhibit 5, I'm sorry, again?

MS. YOHANNES: Investigator's Exhibit $5 ?$

CHAIRPERSON ANDERSON: Yes, what is that?

MS. YOHANNES: That's the storefront.
CHAIRPERSON ANDERSON: So where is the liquor store? Is the liquor store in Exhibit 5?

MS. YOHANNES: Yes.

CHAIRPERSON ANDERSON: Which one is it?

MS. YOHANNES: It's on the left. Is it the one that the name is -- you can't make out the name of the establishment?

MS. YOHANNES: Yes. And to the left of that is the day care. Where the people are sitting down is the day care.

CHAIRPERSON ANDERSON: Okay. So right
-- okay. So the -- so Sky Nails and then the liquor store?

MS. YOHANNES: Yes.
CHAIRPERSON ANDERSON: Okay. All right.

MS. YOHANNES: The entrance, I'm just trying to show you. I know you had questions about this.

CHAIRPERSON ANDERSON: Right, but this is the liquor store. The name of the liquor store is not on the -- that's why at least the copy I'm looking for, the name is -- I did not realize that was a building. Okay. Okay.

BY MS. YOHANNES:
Q So you said you have been operating this place for two years. Is that right?

A Almost two years, yes.
Q Since 2016?
A Yes.
Q Have more abandoned residences and buildings -- are there more abandoned businesses in the area or I'm sorry, residences in the area now than there were in 2016?

A I can't tell. I don't know.
Q Okay. Was -- in October of 2016, the day care next door to you, they stopped operating. Isn't that correct?

A When we take over, it was already closed.

Q You said, I just wanted to clarify, something about your customers are part -- you have seen your customers, in terms of being loitering or being on the street.

A Right.
Q Are they drinking?

A They probably, but not in front of our store or inside the store.

Q Okay. So -- okay. In terms of police presence, aren't police already -- haven't they already increased their presence on Benning Street? Like isn't there already police presence there?

A Yes, since the recent shooting, they are there like almost every day, almost every hour.

Q At least three to four times a week?
A Yeah, even today I noticed. And yesterday they were there after our store was closed.

Q And doesn't your agreement with the ANC and the Department also say that they would be increasing their presence there and monitoring the area?

A I believe.
Q I can refresh your recollection. Can you take a look at what has been marked as Licensee's Exhibit 4 and let me know if that
refreshes your recollection regarding your agreement with the ANC and MPD.

A You said 4?
Q 4.
A This?
Q Well, I was talking about the exhibit.
A Oh, okay.
Q So the one --
A Yeah, there is a designated MPD personnel increase, coordination of issuing barring notice and problem individuals.

Q Correct. Thank you. So this is already occurring, isn't that right?

A Yes.
Q Okay. Also in terms of your camera program, is it -- was it MPD's Camera Program or was it the Mayor's program?

A It was the Metropolitan Police Office -- Police Department Rebate Program. So I had to go online and enter all the information after we finished, completed the installation.

Q Okay. Okay.

MS. YOHANNES: And that's all the questions I have.

CHAIRPERSON ANDERSON: All right.
Thank you. You can step down.
THE WITNESS: Thank you.
(Whereupon, the witness was excused.)
CHAIRPERSON ANDERSON: Do you have another witness, ma'am?

MS. YOHANNES: I do. One moment.
CHAIRPERSON ANDERSON: How many more witnesses do you have?

MS. YOHANNES: I have three.
CHAIRPERSON ANDERSON: You know I'm not timing these proceedings, so I try to allow folks to have as much time as -- but I --

MS. YOHANNES: But --
CHAIRPERSON ANDERSON: No, I'm just saying I'm not -- as you know --

MS. YOHANNES: I'll be quick.
CHAIRPERSON ANDERSON: -- we have -each side is supposed to have 90 minutes and although I have not timed it, I would hope that
folks are more mindful of the time, but go ahead. You can call your next witness.

MS. YOHANNES: My first witness or my first witness -- I'm sorry. The next witness I'm going to call is William Chambers.

CHAIRPERSON ANDERSON: Is Mr. William Chambers here? Can you raise your right hand, sir, please? Whereupon,

## WILLIAM JENNINGS CHAMBERS

was called as a witness by Counsel for the Applicant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:

MR. CHAMBERS: I do.
CHAIRPERSON ANDERSON: All right. You need to speak up, sir, so we can year you.

MR. CHAMBERS: Yes.
CHAIRPERSON ANDERSON: All right.
Thank you, sir. Your witness, ma'am.
DIRECT EXAMINATION
BY MS. YOHANNES:

Q Okay. Can you state your name, your full name for the record, please, and your residence?

A William Jennings Chambers, 1732 Benning Road, N.E.

Q Okay. I know it has been a long evening. Thank you, Mr. Chambers for being here today. Can you tell me or tell the Board how far you live from Sylvia Liquors?

A The next block over.
Q Okay. And how long have you lived at your current residence?

A Five years. And before then, I was living 172 -- I mean, 723 19th Terrace, N.E., since 2000.

Q In your experience of being there for so long, can you describe that road or that street, the neighborhood?

A The only thing I can say is all the people is out there because everything is starting to be bad. They are starting to tear down the apartments, because they are trying to
build new apartments. So since no one lives there, no one can call the police, so they stand there.

Q Okay. So from what you have observed or from your experience, is Sylvia Liquors the reason why --

A Nope.
Q -- there are more people out there?
A Nope. I just told you why.
Q Okay. And how often do you go to Sylvia Liquors?

A Four or five times a day.
Q Okay. And what do you -- what types of items do you buy from there?

A Chips, sodas, waters, liquor.
Q Okay. How often do you see the owners at the store working versus other employees?

A Well, really, $I$ see him all the time, because that's how I know the liquor store is open, I see his truck.

Q So --
A Except for maybe Sunday mornings, I
don't see him too often Sunday morning opening up, but any other time, yeah, I see him.

MEMBER SILVERSTEIN: Sir, will you, please, speak up?

THE WITNESS: Better?

MEMBER SILVERSTEIN: Thank you.
CHAIRPERSON ANDERSON: Yes, that's better. Just --

MEMBER SILVERSTEIN: I want to hear you.

THE WITNESS: Okay.
CHAIRPERSON ANDERSON: Mr. Silverstein has a hearing impairment.

THE WITNESS: No, I was just -- that's why I moved the mike up.

CHAIRPERSON ANDERSON: Right.
THE WITNESS: That's why $I$ was like well, is it better?

CHAIRPERSON ANDERSON: Yes.

THE WITNESS: Okay.
BY MS. YOHANNES:

Q In your experience is there any issues
with the establishment hours of operation?
A Not really. Not to me anyway.
Besides by the time they about to close anyway, I be on my way to work.

Q Do you have any concerns of Sylvias negatively impacting the community?

A I mean, not to me. Like I said, there's just more people around, because there is no one living in the apartments that can call the police on them, so they sit there more. It's just like you go to Moon's Liquor Store, no one lives right there, but it's an extra store right there that's open, so they will call the police or Moon's will call the police. Don't nobody go around the corner and sit in front of people's houses. So there's no reason for it to go down like that.

Q Have you seen increased police presence?

A No.
Q Is there a police patrol car that sits at that corner?

A And watches everyone sit there, yes. Q Okay.

A Watch them --
Q There is a patrol car there then?
A -- smoke weed, watch them drink liquor, watch them drink wine and does nothing.

Q Okay. Do you -- after you go into Sylvia Liquors, do you hang out in front of the store or what do you do?

A I know some of the people, so I dap them up and say what's up and keep on going back to where I was at.

Q Okay.
A I go right back to the house or go right back to my people's house.

Q So you buy your stuff and you go home?
A Yeah.
Q Okay.
MS. YOHANNES: That's all. No further questions.

CHAIRPERSON ANDERSON: Ms. Moore?
MS. MOORE: Sure.

BY MS. MOORE:
Q So you mentioned that MPD sees what is going on --

A Um-hum.
Q -- and that they are not doing anything about it?

A They sit right there in the truck. They might get out, go inside and may get something to eat, some sit right back in the truck, eat their food, let them sit right there, sell their singles, let them smoke their weed, let them drink their wine, let them drink their vodka, let them drink their beers and police says nothing.

Q Do you feel frustrated with the police?

A Yep.
Q Where do you typically see the police sitting?

A Right in front of the beauty -- the nail shop, they will be sitting right in their
truck right there.
MS. MOORE: Those are my only questions. Thank you.

CHAIRPERSON ANDERSON: Thank you. Any questions by any Board Members?

Hearing none, thank you, sir, for your testimony. You can step down.
(Whereupon, the witness was excused.)
CHAIRPERSON ANDERSON: Do you have another witness, ma'am?

MS. YOHANNES: Yes. I'm going to call Kenny Artis.

CHAIRPERSON ANDERSON: Can you raise your right hand, sir, please? Whereupon,

## KENNETH RANDOLPH ARTIS

was called as a witness by Counsel for the Applicant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:

MR. ARTIS: Yes, sir.
CHAIRPERSON ANDERSON: Have a seat.

Have a seat, please. Your witness, ma'am.

## DIRECT EXAMINATION

BY MS. YOHANNES:
Q Hello. Please state your name, your full name and then your current residence, address, please.

A My name is Kenneth Randolph Artis, Jr. I live at 1746 Benning Road, N.E.

Q And how long have you lived at that residence?

A Three years.
Q And how far is that from Sylvia

## Liquors?

A The next block over.
Q And so how often do you go to Sylvia Liquors?

A Four or five times a day.
Q And what types of items do you get?
A Chips, juices, candy, vodka.
Q Okay.
A We be together.
Q And in your experience can you
describe that area, that location for me? What do you observe?

A I mean, you see the loitering, you know what I mean, but you also see the police presence as well and they don't do anything about it. You know, and the main loitering is in front, it's a building that is in front of the day care center, that's the only building that is still open, but people still sit there. And they sit at the other buildings that is abandoned and all that other stuff, too, sit right in -- most of the people that we greet are in front of the day care center. And the rest of them that we greet are in front of Food 7.

The only time people hang in front of the liquor store is when they are waiting for it to open. Once it's open and then it's clear. I don't ever have problems going in and out that liquor store or have to walk through nobody or excuse me or anything like that.

Q So as a customer, you routinely purchase your item and then be on your way?

A Yeah, I get my stuff and then walk back. If I see somebody I know, like hey, what's up and then go back around the corner where I live at.

Q Do you have any concerns about Sylvias and their impact on the community?

A I don't have any concerns about Sylvias. I don't think Sylvias is the problem.

Q Okay. What do you think the problem is?

A The police just sit there and watch stuff just go on. There is multiple -- they got one in the Food 7 parking lot, one in front of the nail shop, one is across the street. Like I said they sit there and watch people smoke their K2, drink, do all of that, they just don't do anything about it. They sit there and literally watch them. And then when something happens, they got the nerve to try to ask other people what happened. I am like you all are just sitting there watching them.

Q Do you have any problems or concerns
about the hours of operation?
A No, not at all.
Q Okay.
A Other liquor stores is open in Maryland and other places open like 6:00 in the morning until 12:00 and stuff like that. I think they got reasonable hours.

Q All right.
MS. YOHANNES: No further questions.
CHAIRPERSON ANDERSON: Ms. Moore?
MS. MOORE: Sure.
CROSS-EXAMINATION
BY MS. MOORE:
Q
So I wanted to ask when you see MPD officers, where do you typically see them parked?

A At the Food 7, in front of the nail shop. Sometimes across the street where they can see everything that is going on, but they still choose to do nothing about it.

Q Are you satisfied with MPD's response to the issues that you see in the community?

A Of course not, because if I was
satisfied, $I$ probably wouldn't even be here right now.

Q So when you see people that you know, you mentioned sometimes you see people and you greet them. Where do you typically see the people that you greet on your way to and from?

A In front of the Food 7, in front of the day care, the building next to the day care, that's it.

MS. MOORE: Those are my questions. CHAIRPERSON ANDERSON: Any questions by any Board Members? Hearing none, thank you, sir, for your testimony. You can step down. THE WITNESS: Thank you. (Whereupon, the witness was excused.) CHAIRPERSON ANDERSON: Any other witnesses, Ms. Yohannes?

MS. YOHANNES: Yes. I'm going to call my last witness, Miss -- Commissioner Kathy Henderson. Whereupon,

## KATHY HENDERSON

was called as a witness by Counsel for the Applicant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:

MS. HENDERSON: Absolutely.
CHAIRPERSON ANDERSON: Have a seat.
Your witness, ma'am.
MS. YOHANNES: Thank you.
DIRECT EXAMINATION
BY MS. YOHANNES:
Q Can you state your name, please, for the record?

A Yes. Kathy Henderson.
Q And are you an ANC Commissioner? If so, let me know. Tell me about that.

A Yes, ma'am, thank you. Yes, I represent ANC-5D05. I'm an approximately 20-year ANC Commissioner.

I have an exceptional record of public safety. I work very closely with MPD. I've been featured in People magazine, Essence magazine. I
have won the Chief of Police Special Award twice. I have been recognized by ANC-5B, the 5th District CAC C. Sousa, the U.S. Attorney's Office, a number of organizations for my strong work in protecting my community, advocating for my community and cleaning up my community.

Q Thank you for your work.
A Thank you. It's my pleasure.
Q You are familiar with Sylvia Liquors, right?

A I am.
Q Okay. Can you tell me about that area, that location and what your observations have been throughout the years?

A Well, I have a strong record of public safety. I have been before this Board, not these Members specifically, but ABRA in general and ABC over the years protesting licensees to make sure that they respect the peace, order and quiet of my community.

I did protest Sylvia Liquors, I think, the previous cycle. The ANC did not take action
to protest the license as I had requested, so I was a Group of a Party of Five. Unfortunately, we were dismissed because one of the Board Members -- I mean, not one of the -- excuse me. One of the protestants actually lived in Trinidad. So it was determined that that individual lived more than 500 feet from the establishment. Therefore, so our protest was dismissed. So I did request that the ANC vote to protest Sylvia Liquors' license during this renewal cycle and the commission did protest them.

Just in general, I am familiar with them because I want to make sure that they are doing everything that they are supposed to be doing and actually even more.

And what I have found regarding Sylvia
Liquors is that they are not like the typical licensees. When I say that, they are actually very genuine and very amenable to my many concerns and making sure that they -- you know, they are very responsive. I have found them to
be very responsive, very -- a pleasure to work with.

Everything that we have asked them to do, they have done. They attend ANC meetings. I actually convene the meeting with Sylvia Liquors, Mid City Cafe and Food 7 to get them to participate in the Reimbursable Detail Program. And I know there was previous testimony that that didn't work.

Actually, it was successful and I'll tell you why. Because they were willing to participate, the others, Mid City and Food 7, complained about the costs. Sylvias was ready, willing and able to bear the cost. And Commander Fitzgerald of the 5th District actually attended that meeting as well.

And because of their willingness to participate in the Reimbursable Detail, Commander Fitzgerald actually provided increased police presence that would have replicated the reimbursable detail after that meeting. So it was successful.

Q Okay. Can you tell me what the ANC -well, tell me what the ANC has done with Sylvias specifically regarding loitering.

A Loitering --
Q How have you addressed that?
A -- is a big issue and I really addressed that and I wish the city would do more. I have reached out to Councilmember McDuffie, who hasn't done anything. I have reached out to Councilmember Allen, who hasn't done anything, and he chairs the Committee on the Judiciary.

I have also reached out to
Councilmember Phil Mendelson. I have another meeting scheduled with him to address that issue. I have reached out to the other Councilmembers. You know, they -- there is this misunderstanding that oh, well, there is no loitering laws and they were struck down by the Supreme Court. That is actually not completely true.

I think Chicago had a law that could be tweaked and I suggested those tweaks, specifically, to our incommoding statute that
would help to curtail people hanging out. And right now, MPD's general orders, which is not in the incommoding statute, is that they just ask the persons three times before they can move. You shouldn't have to ask people three times when they are blocking the sidewalk.

And one of the issues and I'm happy that I actually had a chance to meet Ms. Sneed, the current day care owner. I had constant contact with the previous day care owner. There are actually chairs, chairs for toddlers, that are outside the day care center that grown men and women sit in every day.

You know, they bring crates. So I have asked for legislation, the Sidewalk Abatement Act, that's my title. I asked the Council to consider tweaking the incommoding statute to make it unlawful for any person to bring lawn chairs, lawn chairs and block the sidewalk. This is outrageous.
I also have a problem -- well, I had
a problem with that same issue in front of 2013 I

Street, N.E., and a couple other places. People who don't live in my community, you know, they are obviously there committing unlawful acts, i.e., selling drugs, and they bring their lawn chairs. They bring their lawn chairs. They bring their lunch and they think that they have a right to impede our passage, to take over our neighborhood. These people don't live in the community.

And what I have found in working with the Joungs, I don't want to butcher your names, but the Sylvia Liquors' owners, is that they are being held hostage like the rest of us. And the same with the Food 7 owners.

I was -- I drafted those voluntary agreements and I think that they are very stringent. I'm glad that the Board approved them both.

We -- I think it's unprecedented that a 5th District Commander is part of a voluntary agreement, but we wanted to make sure, I wanted to make sure that my constituents are well-
protected. And anything and everything that is possible to facilitate that, I'm for it.

And I have even asked the Sylvia Liquors' owners to put plants outside. I have asked them -- you know, I want them to do a cleaning. I know I have been before this Board before and my ideal liquor store environment is Central Liquors, that's around the corner from the Verizon Center. Well, it's now the Capital One Center.

You know, they have hardwood floors. You know, they have Persian rugs. They have incense burning. The ambiance is exceptional. And I think, you know, that's aspirational, that's where we want to go.

So I have asked them to change their signage. You know, put potted plants outside. Now, there is only one potted plant, because some deranged person, who doesn't live in our community, took one of them and actually threw it out into traffic.

I'm very pleased with their camera
system. The camera system is actually pretty extensive. And thank God those cameras were positioned where they were when there were four shootings. Now, we have had a total of 10 shootings in and around 5 within ANC-5D05 and the rest in nearby -- the nearby areas. It is gangrelated. It us unacceptable. And it has to stop.

So I have asked MPD to do everything possible to make sure that they provide police presence. And I saw those cameras. Sylvias has an extensive camera system. I actually asked them to move one of the cameras in the back, so that we could also see the alley without obstruction. They -- you all did that.

Q So Commissioner, in relation to and, you know, you have done this for what, you said, 20 years?

A Yes, ma'am.
Q I'm sure you have worked on a lot of settlement agreements. In terms of cameras in the area, cameras for establishments you have
worked on, how would you compare Sylvia's camera system --

A Oh, their camera system is pretty sophisticated. It is extensive. And I was very glad that -- I am glad that they have it.

Four of those shootings, thank God, did not result in homicides. On the -- Friday the 21st, the individuals -- there was some type of dispute in the Food 7 parking lot after they were closed and they just started shooting and someone -- a woman in front of the nail salon was shot. And we saw -- I saw Sylvia's camera footage and $I$ think one of the persons has been arrested. We are still looking for someone, the person who committed the homicide that occurred that Monday.

So we had five shootings, five shootings within less -- over the weekend, from Friday to Monday. And thank God for those cameras, which were very helpful to MPD. I was there on the night of the shootings, on the crime scenes. And again, 1 looked at the same footage
that the detectives looked at and I'm happy that the cameras were positioned the way that they are.

Q In terms of the settlement agreement, and you know you all have been trying to address the issue of loitering, do you believe that the terms in the agreement adequately address the community's concerns?

A Oh, absolutely. They are doing everything that we have asked them to do and then some. I believe you heard earlier that Mrs. Joung, they actually clean every hour. I asked them to do that. You know, when people -- people are careless. And when they come in -- if you allow a piece of paper, a cigarette butt, a balled up napkin to remain in front of your establishment, then it invites other trash.

So I have asked them to clean, clean and then clean some more. I have asked the same of the Mid City management and the same of the Food 7 management. I have asked Food 7 to get some plants. I go by, you know, regularly
throughout my day making sure those plants are watered, making sure they are clean and I want to make sure that my constituents have a safe and clean environment and for them to be able to do business in a way that is safe and allows them to continue to pay their tax dollars to the District's coffers.

Q Based on the agreement and the terms, you know, and how you addressed loitering thus far, do you believe that having reimbursable detail or any additional reimbursable detail should be required?

A Well, we actually have better than as reimbursable detail. And when I say better than a reimbursable detail, Commander Fitzgerald promised me and delivered around the clock police presence. I have made -- I want to make sure and I also regularly interface with Chief Newsham, Assistant Chief Greene and anyone else that I need to make sure that we get what we need. So we have better than the reimbursable detail.

For example, today there was an
officer positioned across the street on the other side of Benning Road. And I had some concerns that that officer could not see everything at the corner of 1830 Benning, which is 19th and Benning, which goes to 18 th and I wanted to make sure they came across the street.

See, across the street is Ward 6. Now, I want my neighbors in Ward 6 to be safe, but I have a responsibility for the citizens in 5D05. So that means that the police -- I called the Watch Commander. I called Captain McDonald and long story short, Officer McFarland, I believe his name was, he came across the street. Not only did he come across the street, he got out of his vehicle and I wanted him to make sure that he understood that there are people that are, you know, they are constantly out there selling drugs. These people don't live in our community.

You know, it is the police officer's responsibility and I'm going to go back and follow-up with regard to the testimony that I
heard from Mr. Chambers and Mr. Artis, because we want to make sure that the officers are proactive.

And I -- one of the reasons why I won so many award is because I go above and beyond the call of duty. And for example, 3:00 in the morning, I go out in my community and I see where the officers are. I want to make sure they are alert. I want to make sure they are not tucked away in corners. I want to make sure they are not asleep, they are not on their cell phones. I want to make sure that they are policing. And I don't want the officers just sitting. I asked that they actively patrol our entire area, including the alleys.

So we actually have better than a reimbursable detail, because they are right there on that block every day and Officer Blyer is also assigned to that block.

Now, what I have found is that officer Blyer is one of the better officers for moving, for aggressively moving that traffic along, the
loiterers.
Q Um-hum.
A The drug traffickers along. And they don't like him. They don't like him, but I have gotten nothing but high praise from the businesses regarding Officer Blyer's due diligence. And I believe he won Officer of the Year for 2018.

Q Okay. A couple more questions.
A Yes, ma'am.
Q Can you tell me when you had these meetings with the community to discuss loitering at Sylvia Liquors, was the Langston Civic Association, were any of their members present?

A No.
Q That you know of?
A Well, Ms. Moore actually -- I have actually given -- issued Ms. Moore a letter to ask her to cease and desist disrupting ANC 5D05 meetings. And I have also circulated that to Attorney General Racine.

So the people who come to the meetings
who are legitimately interested in making sure that we have a better community, a safer community and a stronger community, they participate in good faith.

It has been my experience that Ms. Moore is not -- I represent Ms. Moore and I do my best despite the disruptions, despite the overt malice towards me, $I$ do my best to make sure that her interests are also represented.

Q One more question. Just to be clear, do you believe that Sylvia Liquors will have or is having any negative effects on peace, order and quiet?

A No. What I have found is that Sylvia Liquors enjoys a broad swath of support. When I say broad support, it's not just people who go into the store for alcoholic beverages. It's also a lot of seniors. I understand that a lot of my seniors who actually participate in safety walks, who come to the meetings, they actually go to buy their Lottery tickets there.

And I recently learned that Sylvias
has more Powerball winners or more Lottery winners than other businesses. So my community, from what I have been able to ascertain, they really enjoy going to Sylvia Liquors. They respect them. They like the, you know, relationship.

Even earlier today we had an event with the Food 7 Store where we did some grilling and Sylvia's staff, they contributed some paraphernalia, and it was basically a love fest. And that's typically not the case, but $I$ find that there is strong support for Sylvia Liquors.

Q All right. Thank you.
MS. YOHANNES: I have no further questions.

CHAIRPERSON ANDERSON: Ms. Moore?
MS. MOORE: Sure.
CROSS-EXAMINATION
BY MS. MOORE:
Q So you mentioned a give-away event that occurred earlier today. Do you believe that, you know, this give-away in an area where
there is tremendous problems with, you yourself said, loiterers, drug dealers, public intoxication, help to curtail any of those issues?

A Oh, absolutely. And I'll tell you why. Because it breeds goodwill. We also have photos that we -- we have had the police in front. We have done many safety walks. We have had the police there numerous times. And I have actually taken cell phone photos that I have actually had expanded to maybe $40 \times 50$ and I actually posted outside of Sylvia Liquors and Mr. Joung is part of that, Commander Fitzgerald, myself. If the Board wants to see it, I can show you the picture from my cell phone.

But I got interesting responses from the community. It was like oh, wow, that's you, that's the Commander, that's him, oh, wow. We really appreciate it. We really think it's very positive.

And unfortunately, Ms. Moore, you actually asked the business repeatedly to take
those photos down. And you harangued them telling them that they are blocking a window even though it wasn't the case.

CHAIRPERSON ANDERSON: Ma'am? Ms. Henderson, you were asked a question. I would--

THE WITNESS: Yeah, I do think --
CHAIRPERSON ANDERSON: -- direct you--
THE WITNESS: -- those give-aways were very positive.

CHAIRPERSON ANDERSON: -- to please --
THE WITNESS: We took lots of photos today. Yes, and it created a sense of community and camaraderie that was quite pleasing. I wish you had been there to see it.

BY MS. MOORE:
Q So none of the people -- I actually was there and noticed that some of the loiterers were enjoying their hotdogs and wonder if that was a consideration as part of the planning for that event?

A So you wanted us to discriminate against people that are there? We fed everyone.

And we built goodwill and we asked them to make sure that they dispose of their litter properly, which they did, because I didn't have to clean up anything.

And it was a really positive event. I wish you had participated.

Q So you mentioned also that many of the people loitering on the block are selling drugs, are doing other illegal activities and that they do not live in the area. What purpose do you think those people have and specifically coming to our area to sell drugs, to loiter, to, you know, engage in all manner of criminal activity as opposed to doing it where it would probably be more convenient closer to their own homes?

A Well, I'll tell you. Our community has come a long way. We have had a lot of people that have gone to jail and they have served their time and they have come back and they found a different community, but unfortunately, they continue to believe that their activities are welcome. They are not.

So we would expect that after your incarceration, you know, you would get the message that, you know, committing crimes is inappropriate, but they come back and then, of course, a lot of them live in Maryland and Virginia where there are rules that are much more stringent than the District's and they find they have relatives in our community. And you would really have to ask them why they come back, but these are the reasons why I think they come back.

They are attempting to reestablish the type of community that they left prior to their incarceration.

Q So do you think it's a safe environment to go outside as one of the owners and approach the drug dealers and ask them to move along? Is that something that you would encourage?

A That's something I do and I get pushback.

Q But you would encourage the owners to go outside and approach drug dealers?

A Oh, absolutely. You have to protect your business. Everyone -- and if people want to become belligerent, that's why we have MPD. So if you don't want to be cordial and you don't want to move along if someone asks you not to block the entrance of their store, that is their right.

Q So you mentioned you held several community meetings to discuss the terms of the settlement agreement. When and where were those meetings?

A Oh, I don't recall them. Numerous meetings.

Q Okay.
A You probably didn't come, because you had already been banned.

Q No, I haven't been banned, but I'm just curious as to where and when. Just name a location --

MS. YOHANNES: Objection.
MS. MOORE: -- of one of the numerous meetings.

MS. YOHANNES: Asked and answered. CHAIRPERSON ANDERSON: I'm going to allow this one question and if she doesn't have an answer, she can't, we can move on from there. So I'll overrule the objection. Go ahead, ma'am. THE WITNESS: The 5th District. We had an outdoor meeting on Bennett Place. I actually don't think we discussed the settlement agreement there or we mentioned it. We had a number of meetings. A number of meetings. BY MS. MOORE:

Q All right. Are you aware of any Board Orders issued by ABRA that mention any of your testimony as having been misleading during previous cases?

A No, I'm not. I would like to see that, because that would be a surprise to me. I do know that Councilmember McDuffie has oversight over ABRA and I know that he has interfered in the proceedings and attempted to direct the proceedings, so I'm not aware of any such misleading efforts, but I wouldn't be surprised
by that, given Mr. McDuffie's interference.
Q This was from 2012, so that would be prior.

A Well, if you are referencing 2012, that would be Jimmy Valentine's and they actually sued me, the owner sued me, sued the city and during one of those hearings, it was ascertained that Mark Thorpe, the owner, was actually arrested for possession of 100 pills containing methamphetamine and two rocks that were tested positive by the DEA.

So that is an ongoing matter and I think the attorney has been found in contempt of court. There is a whole mess regarding that. So that matter is -- I protested them. I rightfully protested them. And it turns out that Mr. Thorpe was in possession of illegal drugs.

Q So just to sort of read from this, the Board Order from 2012 --

MS. YOHANNES: Objection.
THE WITNESS: How is that relevant?
CHAIRPERSON ANDERSON: Well, hold on,
hold on.
THE WITNESS: How is it relevant to Sylvias?

MS. MOORE: It's a Board Order. CHAIRPERSON ANDERSON: Hold on. All right.

MS. MOORE: It's relevant to -THE WITNESS: To Sylvias?

CHAIRPERSON ANDERSON: What is it?
Yeah. Hold on. Miss? Ms. Henderson? All right. There is an objection. What's the nature of your objection, ma'am?

MS. YOHANNES: Relevance.
MS. MOORE: If the person testifying has a history of dishonesty --

THE WITNESS: Oh, I don't have --
MS. MOORE: -- before --
THE WITNESS: -- a history of dishonesty.

CHAIRPERSON ANDERSON: Ms. Henderson, please.

MS. MOORE: -- the Board --

THE WITNESS: That's absurd.
CHAIRPERSON ANDERSON: Ms. Henderson, please.

MS. MOORE: -- that should actually be considered.

CHAIRPERSON ANDERSON: Ms. Henderson, please. This is what is supposed to happen. We have the two, I'll say, representatives are speaking to me, ma'am. You are the witness and you cannot say anything. If you are in Court, the Judge would probably find you in contempt and try to arrest you.

But I'm not a Judge. I don't have those powers. But I am asking -- I'm having both representatives, they address me and I'll make a decision whether or not this line of questions can occur. Okay?

As you were saying, ma'am? Who was -all right. You had objected saying that the document wasn't relevant. And so you are saying why is this relevant to her testimony? We are talking about Sylvias. So why is this relevant?

MS. MOORE: Sure. So if the person testifying has a history of making misleading or dishonest statements in ABRA and ABC Board proceedings, I would think that that would be relevant to the Board as they consider the veracity of her testimony today.

CHAIRPERSON ANDERSON: I'm going to-MS. YOHANNES: And --

CHAIRPERSON ANDERSON: I'm going to sustain the objection. So we need to move away. This is about renewing the liquor license and I want us to talk about -- I need us to get away from the -- it's almost 8:00 and we still have the other side to go. And after this hearing is over and you guys are gone, I'm still here. And I have been here since 9:00 this morning.

We have been here since 9:00 this morning and we are going to -- I have not put a time limit on this to say each side had 90 minutes. Clearly, we have gone over 90 minutes in the presentations and I have -- because it is important to me that when we have Protest

Hearings, I will give folks the opportunity to present their case.

But I don't -- I do not want us to get far-a-fetch from the issue. So I'm going to sustain the objection and so let's move on. Do you have another question to ask?

MS. MOORE: Nope, that's my last question.

CHAIRPERSON ANDERSON: All right. I have a question, Ms. Henderson, I'm going to ask you. You have protested the -- or you have attempted to protest the past two renewals of Sylvia Liquors' license. Why is it that you have protested, you or the ANC has attempted to protest this establishment?

THE WITNESS: Well, I think it is appropriate to participate in the protest process, so that we can work with the applicant to come up with a voluntary agreement that we can -- that both satisfies the business operating in a lawful manner and satisfies any concerns that we have with the community. And I don't believe
that there was a voluntary agreement on record, so I wanted to make sure that we did have a voluntary agreement.

And I wanted to make sure that Sylvia Liquors understood what our expectations are and that they were comporting themselves appropriately. So we participated in good faith in that process.

## CHAIRPERSON ANDERSON: Second

question. Regarding the settlement agreement that was presented to ABRA, there is a provision in there that they would participate in the reimbursable detail regarding camera. Is this something that they have done or is this something that is new that you are expecting them to do? That they have agreed to do.

THE WITNESS: I believe at the time that I included that in the voluntary agreement, I had not actually seen how extensive their camera system is. And I understand they added to it. So I mean, you know, they can always feel free if the city will allow them to participate
again or if they are willing to get more cameras, certainly we welcome that, because that's fine.

CHAIRPERSON ANDERSON: No, the reason I'm asking you, I mean, I'm looking at the agreement.

THE WITNESS: Um-hum.
CHAIRPERSON ANDERSON: And the agreement says that applicant agrees to participate in the Security Camera Reimbursement Program. So I am trying to add a component to existing cameras, which allows MPD personnel to remotely monitor applicant's security cameras.

So what I'm trying to find out and as I have stated today, the Board only signed off on this agreement today.

THE WITNESS: And thank you.
CHAIRPERSON ANDERSON: So with some modifications, but you will see, but what I'm trying to get at is that have they already complied with this provision of the settlement agreement or --

THE WITNESS: Yes.

CHAIRPERSON ANDERSON: -- okay. So this is nothing new?

THE WITNESS: It's -- well, they have already complied, but again, if they want to add to the security camera programs, I mean, add to their existing cameras, I think they have 16.

CHAIRPERSON ANDERSON: Right.
THE WITNESS: 16 screen shots. If they want to add to it, certainly we welcome that.

CHAIRPERSON ANDERSON: But as far as you are concerned, they have already complied with the provision?

THE WITNESS: Yes.
CHAIRPERSON ANDERSON: All right.
THE WITNESS: Yes. And very nicely. They have a very extensive camera system that is very clear and good quality.

CHAIRPERSON ANDERSON: All right. Now, you talked about that there are -- that allow the -- a lot of the loitering occurs at this day care center, so have you had
conversation with the day care center how to not -- how to prevent them from having all these people loiter in front of their establishment?
the witness: Yes. Again, as I indicated earlier that $I$ had the pleasure of meeting the new owner. My -- all of my contact had been with the previous owner. She attended meetings including -- I also have a 5D Court Watch meetings where we actually advocate for writing community impact statements on persons that are convicted of committing crimes in our community.

And the last meeting that the day care provider attended was with the U.S. Attorney Channing Phillips. So myself and Commander Fitzgerald gave her extensive -- and she has come to other meetings including my Single Member District meetings, and I have given her extensive guidance regarding what she needs to do. I have been inside the day care.

They also have a camera situation, cameras that are on the outside, but they need to
be more proactive about monitoring, you know, the people that stand in front of that property. And they need to immediately remove those chairs, because again, these are chairs for toddlers that adults are sitting in. And I know they come from the day care center.

And we have asked MPD to move these individuals along and to not allow them to sit there.

CHAIRPERSON ANDERSON: All right. Are you familiar with the Langston Civic Association?

THE WITNESS: Yes.
CHAIRPERSON ANDERSON: How are you familiar with the Langston Civic Association?

THE WITNESS: Well, it has come to my attention that Ms. Moore wants to be the ANC Commissioner.

CHAIRPERSON ANDERSON: No, not -that's not what --

THE WITNESS: You are asking me how I've become familiar with it.

CHAIRPERSON ANDERSON: I'm asking you
about the Langston Civic Association.
THE WITNESS: Again, that is how I've become familiar. Ms. Moore wants a platform to say that she is doing something for the community. She is running for the seat that I will be vacating at the end of my term. I'm not running for re-election in that regard. And she has started a civic association. I think it has five members that appeared during a Roll Call Hearing for this matter.

They are also my constituents. Langston Civic Association is not -- they don't have any purview or any real relationship with the ANC-5D05. And I understand that Ms. Moore has given those as her boundaries, but they do not replicate the civic association and even in the civic association's guidelines, they cannot compete with other civic associations and they certainly don't have equal footing or standing with ANCs who are a legitimate part of the D.C. Government .

CHAIRPERSON ANDERSON: Well, the
question I'm asking you, ma'am, are they -- is -Langston Civic Association, are they, in your view, a legitimate civic association that covers this area?

THE WITNESS: No.
CHAIRPERSON ANDERSON: And your basis for saying that they are not a legitimate civic association?

THE WITNESS: No. You said -- the second part was that they cover this area.

CHAIRPERSON ANDERSON: Yes.
THE WITNESS: They are a legitimate civic association, because $I$ understand they have met the minimum requirements set forth by DCRA. I did check their registration, but in terms of covering -- my area is not Langston. My area is Carver Terrace.

And none of the members live within 500 feet of the establishment and certainly there is no -- the Office of Planning says that the -says Carver Terrace -- says that ANC-5D05 is contained within Carver Terrace. It's not

Langston. So it's just the name and, you know, it's a good name, you know, certainly we appreciate the name.

But from what I can ascertain, the Langston Civic Association appears to be an unregulated political action committee of the Mayor. It appears that the Mayor needs additional cheerleaders and so does our Councilmember, because their whole agenda simply replicates information from the Mayor's Office and whatever Mr. McDuffie wants to say.

CHAIRPERSON ANDERSON: Are you aware that the city gives standing to ANCs and that the city also gives standing in our regulation to civic associations?

THE WITNESS: Yes, thanks to Mr. McDuffie's, you know, input. And I think that that needs to be addressed. For our purposes, it's not going to make a difference here tonight, but I think that the Council needs to address that, because I think -- I'm pretty sure that Mr. McDuffie, he has never served as an ANC

Commissioner
He has, you know, a certain reverence for civic associations and he doesn't have a good reputation with working with the ANCs, so he wants bodies that support him. And a civic association would meet that criteria.

And you know, the Mayor certainly appreciates anyone that wishes to be a cheerleader on her behalf.

CHAIRPERSON ANDERSON: Okay. Any other questions? Go ahead, Mr. Short.

MEMBER SHORT: Okay. Ms. Yohannes, can you see that Ms. Henderson gets a copy of--

CHAIRPERSON ANDERSON: Exhibit what?
MEMBER SHORT: -- Exhibit 5 and
Exhibit 6 from the -- that's from the Investigator's report.

MS. YOHANNES: From the Investigator?
All right.
THE WITNESS: Thank you.
MS. YOHANNES: 5 and 6, right?
MEMBER SHORT: Yes, thank you. Good
evening, Ms. Henderson.
THE WITNESS: Yes, good evening, sir.
MEMBER SHORT: Okay. Thank you for all your great work that you have put on the record today.

THE WITNESS: And thank you so much. It's my pleasure and thank you for your acknowledgement.

MEMBER SHORT: Okay. All right. Now, looking at these two pictures, this is 5D05, correct?

THE WITNESS: Yes, sir.
MEMBER SHORT: And you said that youyou said something about the reimbursable detail. Is this better than that?

THE WITNESS: Yes.
MEMBER SHORT: Will you look at these pictures? $I$ want this to go on the record. You -- are you looking at the same pictures I'm looking at?

THE WITNESS: Yes.
MEMBER SHORT: Are there people
sitting on the -- right beside the liquor store in these pictures?

THE WITNESS: Yes.

MEMBER SHORT: On both sides?
THE WITNESS: Yes.

MEMBER SHORT: And this is okay with you?

THE WITNESS: It's not, but let me just --

MEMBER SHORT: No, no, no. I just -please, answer the question.

THE WITNESS: No, it is not okay with me.

MEMBER SHORT: Okay. All right.
THE WITNESS: It's not.
MEMBER SHORT: Okay. Now, okay, please, let me say this. I know Commander Fitzgerald and a few other MPD officers also and I really would like for this testimony to go on-it is being transcribed.

## But if Commander Fitzgerald can look

 me in my face and tell me this is acceptable inhis 5th District --
THE WITNESS: Oh, he won't tell you that.

MEMBER SHORT: No, no, no, no, no, please, let me finish, because this is leading up to a question. I'm just trying to lay some ground before I ask my question.

THE WITNESS: Okay.
MEMBER SHORT: Your testimony was that what is going on is better than the reimbursable. Did you make that statement today?

THE WITNESS: I did.
MEMBER SHORT: And will you look at these again and this -- you are on the record. THE WITNESS: Yes.

MEMBER SHORT: This is better than as reimbursable detail? This is the standard you want for the 5th District to do on Benning Road? THE WITNESS: No. MEMBER SHORT: Okay. All right. Okay. So I wanted to get that, but and again, your testimony has been quite compelling.

THE WITNESS: If I may explain the limitations --

MEMBER SHORT: Let me -- okay, please. THE WITNESS: -- of why this is better?

MEMBER SHORT: We don't have a lot more time. I would like to say this to you. I'm very familiar with Langston Terrace and the Langston Terrace Civic Association. In 1946, I was born at 719 Langston Terrace. Langston Terrace was the third project building in the United States of America. It was the first in Washington, D.C. Did you know that?

THE WITNESS: I do. I also served in the Historic Preservation Review Board. And Langston Gold Course is the oldest AfricanAmerican golf course in the United States.

MEMBER SHORT: That's fine. Okay.
THE WITNESS: And Langston Terrace is the oldest public housing project in the nation. Yes, sir, $I$ am aware of that.

MEMBER SHORT: Okay. Please, please,
let me speak, because I want everybody else to get a chance.

Ms. Henderson, I am not happy with these pictures. I am not happy with your testimony that this is okay with you.

THE WITNESS: I didn't say it was okay. It's not okay.

MEMBER SHORT: What are we going to do to change it?

THE WITNESS: Well, I'll tell you what I'm going to do. Commander Fitzgerald is out of town right now, I'm going to call him on his cell phone when I get out of here. I'm going to call Chief Greene and Chief Newsham because what I was trying to say is that some -- part of the -- that 24-hour policing that we have asked for, we actually get officers from other parts of the city and sometimes they just come and sit and they don't do their due diligence.

MEMBER SHORT: Okay. All right.
THE WITNESS: Now, the PSA 507
officers, they know they need to work hard.

MEMBER SHORT: I don't mean to cut you off, okay, but I want to say this.

THE WITNESS: So this is not acceptable.

MEMBER SHORT: The testimony from those two gentlemen who live in that community to me was appalling.

THE WITNESS: And I feel the same way.
MEMBER SHORT: They say the police officers that you have requested can sit out there and do nothing.

THE WITNESS: Oh, I'll address that.
MEMBER SHORT: Are you aware of that?
THE WITNESS: Oh, no, I'll address it. I'm happy to address that.

MEMBER SHORT: Okay. Well, wait a minute.

THE WITNESS: I'm happy to address that?

MEMBER SHORT: Well, how come it has not been addressed when we were talking about reimbursable details?

THE WITNESS: Well, it has been addressed. Any time I see officers that are not doing what I feel that they need to do or I hear from citizens that they have concerns, oh, I address it, because we don't want officers just sitting.

MEMBER SHORT: This is my last --
THE WITNESS: We want to make sure--
MEMBER SHORT: -- statement.
THE WITNESS: -- that they are actively policing.

MEMBER SHORT: This is my last statement before I give you my last question.

THE WITNESS: Yes.
MEMBER SHORT: The testimony I heard today, I think that Chief Newsham should hear about it.
the witness: Oh, he will.
MEMBER SHORT: Oh, I'm quite sure. I can assure you he will. And he is going to see these pictures and this testimony is on public record tonight that a commissioner from this city
states that a reimbursable detail -- this is better than a reimbursable detail. Something is wrong with that picture.

THE WITNESS: I would agree. MEMBER SHORT: Okay. THE WITNESS: And I am going to address it.

MEMBER SHORT: Okay. Thank you very much. That's all I have. Thank you, Mr. Chair. THE WITNESS: Thank you. CHAIRPERSON ANDERSON: Yes, Mr. Silverstein?

MEMBER SILVERSTEIN: I'm going to ask you some questions. I want some very short answers, because these are yes or no. And we are going way, way, way too long.

I think is it fair to say we all agree that loitering is a problem in the general area around Sylvia Liquors?

THE WITNESS: For that entire block.
MEMBER SILVERSTEIN: General area.
Okay. We are in agreement.

Does the licensee in any way benefit from people loitering around there?

THE WITNESS: No.
MEMBER SILVERSTEIN: Does it hurt them in any way?

THE WITNESS: It hurts all of us.
MEMBER SILVERSTEIN: Do they try to alleviate the problem?

THE WITNESS: They do.
MEMBER SILVERSTEIN: How?
THE WITNESS: They ask the people to move on. When they don't move on, they call the police.

MEMBER SILVERSTEIN: Is there anything else you believe they could do reasonably to try to alleviate the problem, given the laws, given law enforcement, given the realities that they face?

THE WITNESS: Yes, I think there is something they can do. And I would ask that the owners of Sylvia Liquors join me in lobbying Councilmember Charles Allen in changing the
incommoding statute to make that type of behavior unlawful.

MEMBER SILVERSTEIN: Is there anything that you believe that we, as a Board, should require them to do beyond what they are required to do now to alleviate this problem?

THE WITNESS: To require them to do? I'm not sure what you could require more. I think they are taking all the reasonable steps. I would -- I'm not happy about these pictures and certainly if MPD -- I don't know when these pictures were taken, but if these pictures were taken while MPD was on patrol, they are not acceptable.

My guess is that they were probably not taken while MPD was on patrol. But nonetheless, I 'm going to address it.

I don't know that there is anything-MEMBER SILVERSTEIN: Okay. Fine.

THE WITNESS: -- else that you can do. I think that they are working very diligently. I would not come here and share with you that they
are doing everything they can, if I new reasonably that there is more that they can do.

I would ask that they join me in writing/drafting a letter through their attorney to Councilmember Allen actually and the entire Council, because I'll be meeting with Chairman Mendelson shortly to address this very same issue of loitering which is a problem in my community and throughout the city.

MEMBER SILVERSTEIN: Thank you. No further questions.

CHAIRPERSON ANDERSON: All right.
Thank you. All right. Ms. Moore?
MS. MOORE: I do.
RECROSS-EXAMINATION
BY MS. MOORE:
Q I just have one question, which is were you aware that -- or just a series of questions related to the same topic.

Were you aware that public -- calls for police service are public records?

MEMBER SILVERSTEIN: It's not based on
our questions.
MS. MOORE: It is.
CHAIRPERSON ANDERSON: It's --
MS. MOORE: It is because her comment was that I -- they are doing everything that they can as far as she knows. And I was wondering if she had --

CHAIRPERSON ANDERSON: I'm going to give you some leeway, but --

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: -- they should be based on the questions that were asked by the Board.

MS. MOORE: Okay. Sure.
BY MS. MOORE:
Q So your comment was that they doing everything that they can as far as you know. Have you examined the records of calls for service to the location?

A Yes, I actually have. I also have a Landlord Roundtable Initiative whereby I actually request the police calls for service for every
rental property and every business within my community, so I have personally examined the calls for service going back to, I think, 2001 to 2018 for my area.

Q So were you aware that the 2017 calls for service originating from the phone number assigned to Sylvia Liquors is drastically lower than other similar establishments in the area?

MS. YOHANNES: Objection.
THE WITNESS: I mean, what's the point.

MEMBER SHORT: The question --
CHAIRPERSON ANDERSON: I'm going to sustain the objection. So let's move on.

MS. MOORE: That is my last question.
CHAIRPERSON ANDERSON: Ms. Yohannes?
REDIRECT EXAMINATION
BY MS. YOHANNES:
Q I have one question.
A Yes, ma'am.
Q When you said that what you have or what we have is better than reimbursable detail,
weren't you referring to the terms of the agreement for policing that area that the settlement agreement?

A Yes. The reimbursable detail is limited. Officers who are off-duty, but who are in uniform, are paid to police for a limited amount of time.

And what we have now is actually around the clock policing.

Q Thank you.
CHAIRPERSON ANDERSON: Thank you, Ms. Henderson, for your testimony. You can step down.

THE WITNESS: It's my pleasure.
CHAIRPERSON ANDERSON: Thank you.
THE WITNESS: And thank you for your service and thank you for your due diligence and convening a hearing into the late hour of today. So thank you.

CHAIRPERSON ANDERSON: Thank you. All right. Thank you.
(Whereupon, the witness was excused.)

CHAIRPERSON ANDERSON: Do you have another witness?

MS. YOHANNES: I do not, but I would like to request or just make sure it's okay that one of the owners leaves and comes back in half an hour?

CHAIRPERSON ANDERSON: You don't need my permission, ma'am.

MS. YOHANNES: I don't, yes. I just wanted to let you all know.

CHAIRPERSON ANDERSON: All right. All
right. So do you rest?
MS. YOHANNES: Yes, we rest.
CHAIRPERSON ANDERSON: All right.
It's 8:16. We are going to take a 15 minute break.
(Whereupon, the above-entitled matter went off the record at 8:15 p.m. and resumed at 8:26 p.m.)

CHAIRPERSON ANDERSON: All right. Well, if you are ready, we can go back on the record.

Can you raise your right hand? I'm sorry, who is your next witness? Call your witness, please.

MS. MOORE: Mr. Ian Moss.
CHAIRPERSON ANDERSON: Raise your right hand, Mr. Moss.

Whereupon,
IAN MOSS
was called as a witness for the Protestant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:

MR. MOSS: I do.
CHAIRPERSON ANDERSON: All right.
Have a seat, please.

## DIRECT EXAMINATION

BY MS. MOORE:
Q Good evening.
A Hello.
Q Thank you for staying.
A Um-hum.
Q So I'll keep this very brief. We had the owner and I'm so sorry, Ms. Joung?

MS. NA: Hye.
BY MS. MOORE:
Q Hye Jung mention that in her time as an owner, since 2016, she noticed that the loitering has moved. Have you lived in the neighborhood since 2016?

A I have. I have lived in the neighborhood since January of 2015.

Q Have you noticed --
MEMBER SILVERSTEIN: Sir, please, into the microphone.

THE WITNESS: Sure. I said -- my apologies. I have. I have lived in the neighborhood since January of 2015.

BY MS. MOORE:
Q Have you also noticed that the loitering has transitioned? The majority of the loitering has transitioned on the block?

A I have noticed that it has intensified. I mean, it is relatively concentrated in the area from where Sylvias is to the corner, but I would say of late, yes, it has
migrated a little bit, but that's generally the same area.

Q Um-hum. Do you feel that, you know, given the things that we have discussed today, the placement of the camera, that you feel that the changing the placement so that you can see in both directions along the sidewalk would improve your sense of safety?

A I think that it is inexcusable for any business or entity on that block in the front not to have cameras facing both ways, that's what I think.

Q Are you satisfied with MPD's response?
A No. In fact, I emphatically agree with the -- my two neighbors, Mr. Chambers and Mr. Artis, who spoke. MPD has not done what they need to do. On a daily basis, almost, I observe them sitting there and doing nothing to address the loitering situation, in addition to all the other nefarious activity that happens in front of Sylvias and next door to Sylvias on either side. I mean, it's a problem.

Q So you notice loitering on a daily basis, would you say that's correct?

A Yeah, that's correct.
Q Would you feel -- how many times would you think would be appropriate or if a business were truly engaged and you wanted to gauge that engagement with dealing with the loitering issue, would you expect that they would call police maybe on a daily basis?

A I would --
MS. YOHANNES: Objection.
CHAIRPERSON ANDERSON: Well, what's the nature of the objection?

MS. YOHANNES: Speculation.
CHAIRPERSON ANDERSON: I'm going to overrule the objection. We will just give it for what it is worth. All right. You can answer the question, sir.

THE WITNESS: Sure. I actually don't have to speculate. I would actually -- I mean, I think the answer to the question is first of all, one, I'm unable to give an exact number of times
that a business should call. What I can say is that a business -- if it -- as long as there are people loitering out in front of the establishment, selling drugs, drinking alcohol in front of the establishment, as not just, you know, not only $I$ have observed that, but the other witnesses have as well, they should call nonstop and they should engage as much and as frequently as they need to in order to make sure that that type of behavior stops.

And yes, MPD hasn't done all it needs to do, but to suggest or intimate that like the businesses aren't benefitting from that same group of people is absurd. I mean, those are the same people going in and out of the businesses buying alcohol, coming outside, drinking it on the street and going back in to buy more. BY MS. MOORE:

Q Are there any other observations that you think would help the Board make a decision about how they can be a partner with us improving safety in our community?

A Listen, to be quite honest, if it were up to me, $I$ would say pull their license, that's what $I$ would say, because this has been going on for far too long. Irrespective of whatever Consent Agreements this business or the previous owner had entered into, like at some point you have to cut people off.

You know, they seem to suggest or have testified that they don't think that they can do any more. Well, what $I$ can say is from what $I$ have observed on a basically daily basis, what they are doing is woefully insufficient. There are people out there all the time and it is the same people going inside, buying alcohol and coming outside and sitting there.

Yes, MPD is at fault, but that's also
not to say that the establishments, including Sylvias, are not contributing to that problem. They are a major contributing factor. The establishments that sell single servings contribute to it. It is a problem.

And I have -- learning here today that
there was -- that -- of the steps that have been taken over the past four months or even that there is a Consent Decree that has been entered into that has been praised as kind of comprehensive, says to me that it's not worth much, because all of this behavior has not only been going on for a long time, but has gotten worse. And there are a variety of reasons that contribute to that, but the inaction on the part of the businesses, like Sylvias, is one of the major reasons.

Q Thank you. I appreciate your testimony.

CHAIRPERSON ANDERSON: Ms. Yohannes?
MS. YOHANNES: Yes.
CROSS-EXAMINATION
BY MS. YOHANNES:
Q How far do you live from Sylvia
Liquors?
A A block and a half.
Q And do you go into Sylvias?
A No.

Q But you walk by there every day?
A I don't walk by there every day. I walk by their sometimes. I drive by there almost every day.

Q Okay. So you drive by there almost every day. And you see the same people go into Sylvias, come back out and then go back in later on, I guess?

A So I mean, if I am on the X1 and I get off across the street, I can see the people coming in and out while I'm waiting across the street. If I am at the -- waiting on -- at the bus say to go to work, if I ride the bus that day, $I$ can see the people down the street. If I'm walking by, I can see them. I have to walk through them, which quite honestly, I try not to do given all of the nonsense and madness that takes place right there on the sidewalk, that is if you can even walk through the sidewalk.

Yeah, I observe. I observe them from my vehicle when I'm like at -- when I'm -- I'm answering your question.

Q All right.
A When I'm at the light at 19th Street to make a left, 1 can -- I'm looking right out of my driver's side window. Yeah, so I see them very regularly.

Q Okay. So you see them very regularly. You see the same people there regularly?

A Some of them are, many of them are the same people, but there are also, you know, people I don't necessarily recognize. But look, I'm not going to suggest to you or to the Board that I have like, you know, some sort of like special gift at facial recognition. There are plenty of people out there all the time.

If I am going into work late, there are people standing out there at like 10:00, 11:00 in the morning. If I happen to come home for something at lunch, there are people out there. There are people out there right now, I guarantee it.

Q Okay. And all the people out there are customers of Sylvia Liquors?

A Some of them are, because as I mentioned, $I$ see them go in and come out.

Q Okay. You mentioned the settlement agreement. Have you read the settlement agreement?

A No, but I heard what I consider to be a relatively detailed description a couple of hours ago sitting in here.

Q Do you have any knowledge regarding the calls that Sylvia Liquors has made to MPD?

A No, I don't.
Q Okay.
A But I would -- I have to assume if there is -- you know, if there are calls made consistently on a daily basis, as there are undoubtedly numerous reasons to do every day, then I'm sure that there would be a pretty thick record of calls for service.

Q Okay. Thank you.
A You're welcome.
CHAIRPERSON ANDERSON: Questions by any Board Members? Mr. Short?

MEMBER SHORT: Your name again, sir?
THE WITNESS: Ian Moss.
MEMBER SHORT: Mr. Moss. Mr. Moss, thank you for your testimony so far, it has been compelling. And I can only say to anyone who -and I still live in the city and have lived here for better than 72 years and I grew up in that neighborhood when it was very beautiful and very vibrant. And it saddens me when I ride down Benning Road now to see it has gone to that and that being just it seems like seeing people sitting on walls and in chairs, it just doesn't look like it's healthy.

And I'll just say this, hang in there, because change is coming to your area. I saw the new buildings across the street next to the Langston Bar \& Grill and I just saw that tonight. I haven't been over there in a while apparently.

But at any rate, again, if you could help the situation in any way possible as a citizen living a block and a half away, what would you say to your elected officials? What
would you say to the police department? What would you say to this Board that could help give you some relief?

THE WITNESS: I would ask for a results-based approach and one that does not request or expect results over a long-term period of time, but rather over a short-term, very short-term.

Everyone in here today has acknowledged what the problems are and that they have existed for a long time. But yet, they continue to exist and people haven't taken and business owners and MPD and members of the community haven't taken the steps that they needed to take to address those issues.

You all have the authority to genuinely put in place some pretty compelling requirements on the part of Sylvia Liquors. Like I said and you know admittedly and in full candor, I'm sick of it. And it ain't just Sylvias. It's other -- it's the other two liquor stores within, you know, 120 feet that are also
the problem, but we are here today about Sylvias.
MEMBER SHORT: There is one on 21st and Benning. Where is the other one?

THE WITNESS: 21st and Benning. At 19th and Benning. Four doors down from Sylvias. But like I -- I would -- what I would -- in terms of the relief that I seek or would hope for would be to -- if not revocation of the licensee, again, quite honestly $I$ think that is actually the only thing that will help, then short of that then like actual verifiable requirements on the part of the business that demand immediate implementation and quite honestly also disregard of testimony that says like oh, well, you know, I can have one camera and it is -- you know, can pick up people and be relatively detailed, but I can't put another one up.

I mean, this is laughable and it is representative of the lack of sincerity on the part of the business owner at Sylvias and other business owners. It is as if folks come in here or engage and commit themselves to say Consent

Agreements surely for the purpose of having one on paper, so they can get out of here and keep their license and continue to make money and not ever actually do anything to improve the circumstances in the area.

MEMBER SHORT: One of my last
questions. The two gentlemen who live in the neighborhood and said they are there two or three times a day --

THE WITNESS: Sure.
MEMBER SHORT: -- what were their
names? Do you know them?
THE WITNESS: I don't know them. Their faces look familiar, but I don't know them. I agree with them about MPD. I disagree with them having heard kind of the commentary in the back.

MEMBER SHORT: Okay. You think it might help if either of those two gentlemen, Ms. Moore, your ANC person, the owner, I think a comprehensive plan to start, like you were saying, with a long-range plan would be for all
of you to sit down and talk.
I really think I got a good feeling that Sylvia's proprietor or licensee who testified today would probably be very, very cooperative if all of you could sit down together, just not one ANC person, but everybody in the community, that's what we used to do in that area over there and sit down and actually work it out with not a police sergeant or lieutenant, have one of those -- even the Commander, have him at the meeting. And just say to him get the transcript, Commander, from this hearing tonight and how satisfied are you with this transcript that three citizens, at least you and those two young gentlemen, said police officers sit there and do nothing while there is public drinking, urinating, trash and these officers do nothing. And if they are -- if -- what happens if that Commander gets into -- if that Commander and the Chief get involved, you will see some changes tomorrow.

THE WITNESS: I hear you. I would be willing to do that. They know. Like there are multiple elements here that are failing. All right. It's the owners. It's members of the community that don't have any respect for the community. And it's the police.

But you know, again, we are here about the owners. Like they've got to take this seriously.

MEMBER SHORT: My challenge to you, Mr. Moss, is to get with Ms. Moore -- Mr. Moss and get with the owner, get with the ANC.

THE WITNESS: Yes. Well, I would ask the Board to designate a mediator, because I want it to actually be a productive conversation as opposed to like sniping back and forth, because that's what it will result in. MEMBER SHORT: Okay. Here is what I suggest. Our legal person, our attorney sitting back here and you can get her information.

THE WITNESS: Sure.
MEMBER SHORT: I'm quite sure you can
get information. You can get information. You can get information. And I really think that that's what needs to happen with this situation. And then bring the police in after you guys talk. THE WITNESS: Sure. MEMBER SHORT: Because the police are going to do what you want, what the business wants, what the ANC wants, just not one ANC, but the whole community wants. I bet you will see some changes, because if this transcript ever hits the newspaper, somebody's head is going to roll. This is public record.

Thank you very much, Mr. Moss.
THE WITNESS: Thank you.
MEMBER SHORT: That's all I have, Mr.
Chair.
CHAIRPERSON ANDERSON: Any other questions by any other Board Members? No, I don't have any questions, Mr. Moss. Now, Ms. Yohannes, any questions of Mr. Moore?

MS. YOHANNES: No questions.
CHAIRPERSON ANDERSON: Ms. Moore? Mr.

Moss, not Mr. Moore. Mr. Moss.
MEMBER SHORT: Mr. Moss, yes.
CHAIRPERSON ANDERSON: Ms. Moore, any questions specifically based on questions that were asked by --

MS. MOORE: Yes.
CHAIRPERSON ANDERSON: -- Mr. Short?
REDIRECT EXAMINATION
BY MS. MOORE:
Q I think one of the questions was asked as to a community meeting. Have you attended a community meeting where we have the owners out to vote on how to move forward as to whether we are going to --

A I have. And if I remember correctly, this is a civic association meeting, they didn't show up. I have also attended, I recall, the, it may have been, 2016 meeting, I can't remember, with Commissioner Henderson with the previous owner of the day care. I actually remember that meeting. I don't make them as much as I would like, given my work schedule. But when I can, I
try to be there. But yeah, happy to engage.
Q All right. Do you remember any community members making specific requests?

A I don't. I can't say with certainty that they did.

Q Okay.
MS. MOORE: That's all.
CHAIRPERSON ANDERSON: All right. Mr.
Moss, $I$ know that you are trying to get some place, but you know, you are not dismissed until I tell you you are dismissed.

MR. MOSS: I'm sorry.
CHAIRPERSON ANDERSON: But thank you, Mr. Moss, for your testimony.

MR. MOSS: Thank you.
CHAIRPERSON ANDERSON: You can step
down.
MEMBER SILVERSTEIN: Thank you for staying.
(Whereupon, the witness was excused.)
CHAIRPERSON ANDERSON: Do you have any other witnesses?

MS. MOORE: Yes, I do. This is my last witness.

CHAIRPERSON ANDERSON: Don't -- I'm not -- it's not my goal to say this is my last witness. As I said before, I'm flexible. I know time, but I'm flexible. I don't want you to feel rushed.

MS. MOORE: Okay. Sure.
CHAIRPERSON ANDERSON: Yes, your next witness?

MS. MOORE: I just have a question. So one of the -- I know one of the exhibits was a video and I had mentioned earlier showing the video when asking a question of the owner. Would it be appropriate for me to do that after Ms. Diggs testifies?

CHAIRPERSON ANDERSON: But you would have to -- no. You can only show her a video of something and have her testify. I mean, you can't --

MS. MOORE: No, I know, but I'm saying would it be appropriate to recall the owner after

Ms. Juanita --
CHAIRPERSON ANDERSON: No, you can't recall the owner.

MS. MOORE: Oh.
CHAIRPERSON ANDERSON: That is her witness.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: That's her -MS. MOORE: Understood.

CHAIRPERSON ANDERSON: -- you can only
recall a witness if you wanted to rebut something. Now, if there is a video and if this witness can -- you can have this witness, if she submitted a video, talk about it and that's how you can introduce it.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: So --
MS. MOORE: Okay.
CHAIRPERSON ANDERSON: -- all right. So I'm sorry. Ma'am, I didn't -- did I swear you in?

MS. DIGGS: You did not swear me in.

CHAIRPERSON ANDERSON: Then can you stand up, please, and raise your right hand? Whereupon,

JUANITA L. DIGGS
was called as a witness for the Protestant, and having been first duly sworn, assumed the witness stand and was examined and testified as follows:
(No audible answer.)
CHAIRPERSON ANDERSON: All right.
Have a seat, please, ma'am.

DIRECT EXAMINATION
BY MS. MOORE:

Q Good evening. Are you -- how long have you been living --

CHAIRPERSON ANDERSON: Have her state her name for the record.

MS. MOORE: Oh, I'm sorry.
MEMBER SILVERSTEIN: Have the lady to identify herself.

MS. MOORE: Oh, okay, so sorry.
THE WITNESS: My name is Juanita L. Diggs, D-I-G-G-S. I live at 1113 21st Street,
N.E., Apartment 104.

CHAIRPERSON ANDERSON: I'm not -- I -just for the record, she just needs to introduce herself, that's --

MS. MOORE: I'm not a professional --
CHAIRPERSON ANDERSON: -- so we will know who is speaking.

MS. MOORE: -- at this. So sorry.
CHAIRPERSON ANDERSON: And that's one of the reasons why I go along. Now, it's your witness to ask whatever questions you want to ask.

BY MS. MOORE:
Q Ms. Diggs, how long have you lived in the neighborhood?

A Well, we actually moved on Maryland Avenue in 1959.

Q So you have been here for a long time.
A I would say yes.
Q Have you noticed changes in the loitering and the location of the loitering specific to that block, the 1800 Block of Benning

Road in the recent months?
A Yes, it has gotten a little better right at the corner at Food 7, but it seems the folks that were at Food 7 have moved down to Sylvia Liquors.

Q Is there anything that you feel that Sylvia Liquors could do to help improve the situation now that the loitering has --

A Well, I'm listening to everyone speak about camera angles. And it seems to me that one of the things that would be very prudent to do would be to point the camera at the store, at the entrance where most of the loitering occurs. They keep talking about both the day care center and the nail salon and, indeed, it encompasses all three, but it is mostly right there at the entrance of.

Q Um-hum, okay. So I want to show, and excuse me, this -- the video includes some nudity, some lewd behavior happening in front of the store, so I --

CHAIRPERSON ANDERSON: Well, at least
it will wake us up.
(Laughter)
MS. MOORE: I apologize.
MEMBER SHORT: We might have to take another break.

MS. MOORE: I think it's necessary, so so sorry. I'm just going to pull this up now. So I'm going to pull this up and you will be able to see on the monitor behind you.
(Video 1 Played)
MS. YOHANNES: Objection. What is this?

## CHAIRPERSON ANDERSON: Stop, stop the

 video a minute, please.(Video 1 Stopped)
CHAIRPERSON ANDERSON: Can you give us a --

> MS. MOORE: Sure.

CHAIRPERSON ANDERSON: -- what is --
MS. MOORE: So this is a video of a patron that just left the store disrobing in the middle of traffic on Benning Road. And then it
shows the -- a person running back into the store. And so these kinds of scenes are pretty familiar to people who live in the area.

CHAIRPERSON ANDERSON: Okay.
MS. YOHANNES: Can --
CHAIRPERSON ANDERSON: Yes? Yes, ma'am?

MS. YOHANNES: Could I ask for more foundation? I don't know where this came from, who took the video.

MS. MOORE: Sure. So a neighbor took the video. There are plenty of people, including myself, who were standing on the street at the time. This person's video happens to be a bit clearer than mine is, but this is an incident, you know, that is familiar to those of us who live in the neighborhood.

CHAIRPERSON ANDERSON: And this is video from when?

MS. MOORE: This is from the June of last year, June of 2017.

MS. YOHANNES: I'm going to object,
based on foundation. She hasn't authenticated the document -- the video.

MS. MOORE: Well, I was standing there, so --

CHAIRPERSON ANDERSON: Well, I'm -are you saying -- does this video clearly show this person exiting or entering the store?
(No audible answer.)
CHAIRPERSON ANDERSON: I mean, I'll allow it if -- I mean, if --

MS. MOORE: There was no reason to film her leaving, but definitely what she had already disrobed and is headed back in.

MS. YOHANNES: And the neighbor is not here or whoever took it is not here.

MS. MOORE: Well, I was there, so.
CHAIRPERSON ANDERSON: I mean, I don't think it's -- I mean, what is this witness going to --

MS. MOORE: Sure. So just to -whether this type of behavior is consistent with behavior that she has seen in her --

CHAIRPERSON ANDERSON: All right.
MS. MOORE: -- time --
CHAIRPERSON ANDERSON: All right. Was -- did she --

MS. MOORE: -- has this gotten worse?
CHAIRPERSON ANDERSON: -- see this?
Was -- did she --
MS. MOORE: No, she didn't specifically witness this particular incident to my knowledge, but there have been several similar incidents.

CHAIRPERSON ANDERSON: All right. No, I'm not going to allow it and the only reason I'm not going to allow it is because she cannot authenticate it. If you were able to tell me that she witnessed it, then $I$ could ask her to describe it.

MS. MOORE: Okay. Understood.
CHAIRPERSON ANDERSON: So if there is a video that you want to show that if she has seen and so she can explain to us what was the video.

MS. MOORE: Gotcha. Okay.
CHAIRPERSON ANDERSON: But yeah.
MS. MOORE: Understood.
CHAIRPERSON ANDERSON: That's the only reason why I'm not going to --

MS. MOORE: Okay. Understood.
CHAIRPERSON ANDERSON: -- because this witness would have to identify what is going on.

MS. MOORE: The owner was also standing there at the time. Is it possible to ask if they would like to comment on it?

CHAIRPERSON ANDERSON: Well, it wasn't in the -- I mean, no, but I -- no. Unfortunately, no, because it is your document and it's probably the only way it is -- no, you can't do that unfortunately.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: So we cannot -So I'm not going to admit the video. And as I said before, the reason I'm not going to admit the video is because this witness cannot identify the video, because she wasn't there.

MS. MOORE: Okay.
CHAIRPERSON ANDERSON: All right.
MS. MOORE: Understood.
BY MS. MOORE:
Q Okay. So I guess my question to you is what has been the most concerning behaviors that have you seen recently now that the loitering is escalating?

A Well, the, as you said, drug dealing and the fact that there are times -- I take the bus. I don't have a car, so I don't have the luxury of not having to traverse the streets. And so trying to get by is a problem, you know. And you are actually sort of sometimes, though I'm not -- I'm a city girl, you know, and I grew up here, but at 68 years-old, $I$ sort of know better now that I may not speak of -- the way I want to.

> I may not say something to someone as I would -- these are younger people than I am. I'm expecting to not have to address them in that manner in the first place. But we have lost the
-- all the concepts we used to have of manners and decorum.

But anyway, that fear, you know, it actually keeps me from going to the store. That used to be our store. There used to be a time there was a Blue Law in D.C. and the only things that were open on the weekends and later in the evening were the store, the High's that is now called Food 7, Washington Brothers, which is now called -- well, I'm not even sure what it is called, and then Sylvia Liquors.

These were the options that we had to actually make a purchase if we wanted to and we would have to walk all the way down from 21st and Maryland Avenue to 19th and Benning Road. And so that now, for me, has ended. I try to make my purchases in other places, because when I am there and I'm there because I get on the street car and, you know, take the bus, I just -- it's concerning and there is fear, you know.
I don't -- and that is something that
is an unknown concept for me. Fear, I don't -- I
should not have fear of walking the city streets.
Q So if you were to hear that as part of a settlement agreement that the store has entered into a reimbursable detail with MPD, would you think that that would improve your sense of safety?

A I think it would actually. I think it would. That and having a camera that actually did capture everything, because cameras can indeed capture everything, but they have to be angled in the right direction in order to do so.

Q Are you satisfied with MPD's current response?

A I am not and I'm really rather taken aback to hear Commissioner Henderson say that a lot of police or patrol is taken down there when, indeed, we also need it up where I am. And it's, to me, we are both in the same area and we are both commanded by Commander Fitzgerald.

So I'm worried that there is a lot of presence, police presence there and virtually none which is -- but is really needed where I am.

Q Um-hum. So you have witnessed the loitering. You have witnessed the drug dealing personally.

A Yes.
Q You have seen those activities?
A Yes.
Q Have you witnessed where MPD officers were in the area at the time and did not engage?

A I actually have. I actually have seen them as --

Q Okay.
A -- Mr. Moss said sitting in their car and just not doing -- and I'm not sure how that should be or why that is or if it's because of the loitering laws that were spoken of or lack thereof that was spoken of before or what.

Q Have you attended any community meetings?

A I have attended many, because--
CHAIRPERSON ANDERSON: Ma'am, ma'am, ma'am, let her answer -- let her ask you a question before -- let her finish her question
before you start answering.
THE WITNESS: I'm sorry. Did you say have I --

BY MS. MOORE:
Q Well, so have you attended any community meetings to discuss this topic where MPD was present?

A I have gone to a year and a half's worth of ANC meetings at which there is a police report at each one, at which $I$ am the one that stands up and says, please, give some presence to where I am. And please, give more presence actually to our whole neighborhood.

I have begged. I have pleaded. I have entreated. I have requested. I have asked. I have done everything $I$ possibly could. And we have had intermittent, we have had some one week, none the next. You know, it has not been consistent in any way.

Q Um-hum. And at those meetings has the owner attended and attempted to address any of the community concerns?

A I cannot remember having seen -- I am sorry, there may have been one. There may have been one.

Q Okay. And what kind of concerns did the community express? Were they similar to the concerns expressed here?

A The exact same.
Q Okay.
A Yeah.
Q Okay. Were there any solutions offered by the store on those?

A The mediation and the agreement that we had was --

Q Okay. And you are one of the parties who could have attended a mediation on behalf of the civic association?

A Absolutely.
Q Correct?
A And we will have.
Q To your knowledge, did the store owners attend the mediation session that was originally scheduled by ABRA?

A I'm not sure if they did. In the last hearing we had here, I --

MEMBER SHORT: Ms. Diggs, please, speak right into the microphone.

THE WITNESS: I'm sorry. I'm not sure if they did. I cannot remember.

BY MS. MOORE:
Q Okay.
A Yeah, I don't remember.
Q So did they attend the -- so you did attend the Status Hearing for this?

A I did, yes.
Q And did the owner arrive and what was the nature of that?

MS. YOHANNES: Objection. Asked and answered.

MS. MOORE: No, that's a separate question. Status Hearings and mediations are separate --

MS. YOHANNES: Hearings?
MS. MOORE: -- events.
MS. YOHANNES: That's fine. Okay.

CHAIRPERSON ANDERSON: What was the -I don't - -

MS. YOHANNES: Sorry.
CHAIRPERSON ANDERSON: -- recall --
MS. MOORE: Yes. So I asked if the -so Ms. Diggs is one of the parties who is allowed to attend mediations and attend Status Hearings on behalf of the Langston Civic Association.

I asked had the -- at the Status hearing that she attended, had the owners attended the hearing, had they attended the mediation.

CHAIRPERSON ANDERSON: Okay.
THE WITNESS: They did not, if I remember correctly.

BY MS. MOORE:
Q So thank you. Is there anything else that you would like to share with the Board about your experiences in the community that you think would help them make a decision to help improve your safety?

A Well, I agree with Mr. Silverstein.

Is that -- no, I'm sorry, you, Mr. Short, in saying that I think that the way to go is to have the community involved. I think it's a very good idea.

But we need the backup of the Board and the backup of MPD. It's us -- because we made efforts to try, this is how we began in the first place. We started having meetings and asking everyone to come together with us to discuss what we could do as a community, which was, I thought, a very positive thing.

I mean, it wasn't like attacking anyone. It was like we have got a problem, can we try to solve it together? And so it's not like we haven't taken your suggestion and tried to take -- make it into fruition, but this is where we are. This is where we have come from that state to now.

Q Okay. Thank you.
CHAIRPERSON ANDERSON: Ms. Yohannes?
MS. YOHANNES: Just one question.
CROSS-EXAMINATION

BY MS. YOHANNES:
Q Do you believe that Sylvias is the cause of this loitering?

A I believe that as Mr. Moss said, that there are a number of elements, but it's partly one of them, yes. But I think that -- I was listening to Mrs. Joung and she seems to be a reasonable person. And a young person and so she is tech-savvy and she understands. And I think, you know, it's possible to come to some kind of an agreement. I hope so.

But if not, we need to do -- we need to make some serious steps to resolve the problem, no matter what it actually takes, because resolution is the actual answer.

MS. YOHANNES: Nothing further.
CHAIRPERSON ANDERSON: Any questions by any Board Members? Yes, Mr. Short?

MEMBER SHORT: Ms. Juanita Diggs, thank you very much for your compelling testimony. I used to serve the Evening Star on the 1900 Block of Maryland Avenue right down --
over the hill to the arboretum.
THE WITNESS: Yes, that's where we--
MEMBER SHORT: When I was a young person before I moved to Beverley Terrace and I just thank you for being here today, because you look younger than me.

THE WITNESS: I'm 68, sir.
MEMBER SHORT: You're doing good. Okay. All right. Well, you are younger than me.

THE WITNESS: Okay.
MEMBER SHORT: But I'll just say this. Thank you again and here is what $I$ would really like to suggest and then we'll give a question that makes a suggestion.

Meet here, meet here, call our attorneys, we have rooms back in the back, have MPD and not just a sergeant or a lieutenant o somebody who can be -- who has no power. And I'll be willing to bet you you will see something happen.

Write a letter to the police chief and make a suggestion to him that the transcript from
this hearing, he needs to read or have somebody in his staff read it. And you -- before that meeting, he will have somebody here. I can guarantee you that.

Again, thank you very much for your testimony and staying as long as you have for us today.

THE WITNESS: Thank you, sir. I appreciate your --

MEMBER SHORT: Thank you. Okay.
THE WITNESS: -- idea of neutral ground, that's very nice.

MEMBER SHORT: Correct.
CHAIRPERSON ANDERSON: All right. Mr.
Silverstein?
MEMBER SILVERSTEIN: Very briefly.
Thank you very much for your patience for waiting so long, for being such a good neighbor. The difficulty we have here is apparently one of enforcement, it seems like.

Do you believe that MPD are not doing their job on this block?

THE WITNESS: I believe that they are so stressed, so --

MEMBER SILVERSTEIN: I'm sorry, please, --

THE WITNESS: I believe that they don't have enough manpower. I believe that they are stretched so thin, that it's rather impossible and it seems like that is the case. I don't really know why, other than that.

MEMBER SILVERSTEIN: Do you ever see people sitting there, chairs there, things --

THE WITNESS: Oh, yes.
MEMBER SILVERSTEIN: -- while there are --

THE WITNESS: They --
MEMBER SILVERSTEIN: Wait.
THE WITNESS: Sorry.
MEMBER SILVERSTEIN: While there are police cars sitting there and officers are not moving these people on?

THE WITNESS: Yes. They also do it on my block, sir.

MEMBER SILVERSTEIN: Pardon?
THE WITNESS: They also do the same thing on my block.

MEMBER SILVERSTEIN: Well, if police regularly deployed in this area are not doing their job during the regular 8 -hour shift, why should we believe that police working overtime on a 4-hour shift would suddenly be that much better? Or would it be simply that if we add more police, they might be able to?

THE WITNESS: I think if you add more police presence period, they might be able to, yes, sir.

MEMBER SILVERSTEIN: That's the decision perhaps I'll have to make. Thank you, ma'am.

THE WITNESS: Thank you, sir.
MEMBER SHORT: I have a follow-up as well.

CHAIRPERSON ANDERSON: Yes, Mr. Short?
MEMBER SHORT: One thing that didn't come out, I think that needs to go on the public
record today is, maybe they can't make people move along who are loitering, but public drinking is a crime in Washington, D.C.

MEMBER SILVERSTEIN: Yes.
MEMBER SHORT: If they are sitting on the side of that -- on Benning Road drinking beer, wine or whatever it is, if they are drinking in public, those officers can arrest them. And if they are smoke -- well, they can smoke marijuana I think in private homes, but not in public. But if they are doing those kinds of things and running around the street naked, then MPD has got to step it up. And the citizens put a little heat on them, it happens.

I was in public safety for 33 years in the city before $I$ retired. I know it works. Thank you.

CHAIRPERSON ANDERSON: All right.
MEMBER SHORT: Thank you. That's all
I have, Mr. Chair.
CHAIRPERSON ANDERSON: And, Ms.
Yohannes?

## RECROSS -EXAMINATION

BY MS. YOHANNES:
Q Are the people that are loitering outside, do you have knowledge of whether they are coming from Sylvia Liquors?
(No audible answer.)
Q Have you seen this?
A I mean, I have seen people come out of the store and stand around, yes.

Q Okay. And are they out there drinking?

A I have seen people drink.
Q Okay.
A Yes, ma'am.
Q And you have seen people who are out there not drinking?

A Yes, I can say I have seen people not drinking.

Q All day long?
A Well, I'm not there all day long.
Q Right.
A So I can't speak to what happens --

Q Throughout the day?
A -- 24 hours a day.
Q Throughout the day, throughout the day.

A Throughout the day.
Q Okay. So this isn't necessarily just -- so people are out there and not necessarily just drinking and being out there. Is that right?
(No audible answer.)
Q Is it fair to say that there are people that are out there that are just conversing? Loitering, but conversing --

A I have --
Q -- and not drinking?
A -- not actually taken a survey of the people.

Q Okay.
A So I couldn't really answer that question.

Q Could you see people out there without drinks in their hands?

A As well as see people with drinks in their hands.

Q Okay. That's fair. Okay. And you have seen people -- okay, that's fair.

MS. YOHANNES: Withdraw. Thank you.
THE WITNESS: Okay. You're welcome.
CHAIRPERSON ANDERSON: That's it? Ms. Moore?

MS. MOORE: No, I don't have any follow-up.

CHAIRPERSON ANDERSON: All right. Ms. Diggs, thank you very much for your testimony, ma'am. You can step down.
(Whereupon, the witness was excused.)
CHAIRPERSON ANDERSON: Do you have any other witnesses, Ms. Moore?

MS. MOORE: No.
CHAIRPERSON ANDERSON: All right. All right. Does the applicant have any rebuttal witness?

MS. YOHANNES: No, I do not. We do not.

CHAIRPERSON ANDERSON: Does the protestant have any rebuttal witness?

MS. MOORE: So just to clarify, what would that -- what would --

CHAIRPERSON ANDERSON: Meaning that if someone gave a testimony and you had a witness who can testify to rebut their testimony, because they said something that was not true and you have someone else who can --

MS. MOORE: No.
CHAIRPERSON ANDERSON: -- testify to say --

MS. MOORE: No, I do not.
CHAIRPERSON ANDERSON: All right. All right. Okay. With that, we are going to do closing. So the applicant goes first and then the protestant. So do you need a couple of minutes to do a closing or are you ready to close?

MS. YOHANNES: I'm ready.
CHAIRPERSON ANDERSON: Okay. Go ahead, ma'am.

MS. YOHANNES: Okay. No one here denies that loitering generally is a problem. But to blame loitering and to blame this continued issue just on Sylvia Liquors is not right.

Most of the testimony provided here today, I mean, we have heard there are several elements that are going on. This issue has been going on since before Sylvia Liquors came in. So before 2016.

And in -- so all I am hearing today or a lot of what I have heard today is that the MPD may have been part of the problem. So $I$ would like to take a moment and kind of remember that, you know, it's not just Sylvia Liquors that is on that block. There are other establishments on that block and we haven't heard any evidence that Sylvia Liquors is the cause of this, that they are causing the loitering, that they are disruptive.

As a matter of fact, we haven't heard that the people who are loitering, there is no
evidence that the people that are actually out there are creating -- are being aggressive or really bothering people the way that protestant here claims.

ABRA's own Investigator went out there and you heard testimony from ABRA's Investigator, he went out there 10 times, at least 10 times. He did not witness any ABRA violations. And he witnessed the licensees being very cooperative, showing him the cameras, showing him the establishment.

So and we also heard testimony from the owners themselves. They are here today or two of the owners. They have testified regarding the efforts that they made with the community. They have entered a settlement agreement with the ANC. They have security cameras currently at the establishment and I believe they have 16 security cameras, is what they testified to at the establishment.

And I understand and we have heard that there is some concern that there may be a
camera that is not faced in the direction where people are loitering and that's fine. The licensees are willing to add another camera if that makes the community feel better.

The licensee is still willing to cooperate and to continue to work with the community, work with the ANC, work with Langston. I mean, at the end of the day, I think that we all agree that loitering, you know, is not good for the licensee. It's not good for the community. We would like to prevent that from happening.

And at this point, the licensee has taken every effort or made every effort possible. They have made the calls to MPD. They have contacted their community resources. They are doing what they can in order to stop the problem.

But for what we are here for today, which is the renewal of this license, the protestant has not been able to establish that Sylvia Liquors is a -- that Sylvia Liquors themselves has this negative effect on peace,
order and quiet and directly causes this loitering, this whole issue of loitering.

There are other factors here. And I think applicant has sufficiently demonstrated with the witnesses that came forth today, with the petition that -- and all the signatures that they have and also with the testimony from ANC Commissioner that they are good for this community and that they are willing to continue to work with this community. And that they have not created -- that they don't have an adverse affect on peace, order and quiet.

And for those reasons, we will request that the Board approve renewal of Sylvia Liquors license.

CHAIRPERSON ANDERSON: Thank you, Ms. Yohannes. Yes, Ms. Moore?

MS. MOORE: Sure. So I think the important thing to note here is not that the community is saying that 100 percent of the problem is just Sylvia Liquors. Obviously, there is a problem here with MPD's response, which is
why our concern about saying that a reimbursable detail is the answer to addressing this issue as outlined in the ANC agreement is insufficient to protect the community from very real dangers.

The guys hanging out front of Sylvia Liquors are not selling Girl Scout cookies. And so we need to get real about the fact that these are dangers that the community is facing and we need real solutions to address those dangers.

One of those solutions would obviously be directing the camera in the direction of the people who are hanging out there selling drugs, defecating in public, drinking in public, urinating on the side of the building. And as much as it is sort of incumbent on MPD to protect the safety of the public space, it's also incumbent on business owners to actually call them.

And one of the things you see clearly in the OUC records that outline -- that, you know, are submitted is that there are substantially fewer calls for service coming from

Sylvia Liquors as compared to 7 Food Store as compared to Benning Market.

And on those blocks and in those specific 100 foot areas around those establishments that are more proactively calling the police that they are seeing results.

And so to solely blame MPD's lackluster response on their officers, you know, particular behaviors is not 100 percent of the case. It's also that MPD allots officers to particular areas of the community based on calls for service in a previous time period.

And so if you are not consistently making those calls, you are making fewer than half the calls that the same -- that the other store owners on that same block are making, that you are not doing your part to help MPD get a full sense of how they need to place officers in our community.

And so I would ask that any order that the Board makes really take into account that everyone is accountable for their piece here.

Right? So MPD is accountable for the way that they are engaging with the community and addressing these issues.

But the store owner is also accountable for making sure that they are actually consistently placing those 911 calls when they see issues, when they see public urination, when they see drug dealing, when they see loitering and not to, you know, find ways to not see it by repositioning the cameras, but to really take a that on.

If you have got a safe spot where you can view from your camera what is going on outside, you can communicate with people that have these issues in front of your store.

There is absolutely no reason that when you see -- when you have the full cameras up and you see that those issues are taking place, that you are not constantly on the phone with MPD, as a member of the community, when these people are damaging your business.

And so I want to just make it very
clear that, you know, there is plenty of accountability for the response here to go around. It's not zero and 100, but there needs to be some accountability on the part of the store for making sure that they are as consistent as other stores in our area with their calls for service to MPD.

CHAIRPERSON ANDERSON: That's it?
MS. MOORE: Yes.
CHAIRPERSON ANDERSON: Thank you. The record is now closed.

Do the parties wish to file proposed findings of fact and conclusions of law or waive their right to do so?

MS. YOHANNES: We will waive.
CHAIRPERSON ANDERSON: I'm sorry?
MS. MOORE: I just wanted to clarify for findings of fact?

CHAIRPERSON ANDERSON: Meaning that you would get the transcript. You will review the transcript.

MS. MOORE: We concede.

CHAIRPERSON ANDERSON: All right. You will -- all right. All right.

The Board then will issue a decision within 90 days. Hold on.

MS. YOHANNES: Thank you very much. CHAIRPERSON ANDERSON: Hold on. I'm not quite done yet.

MS. YOHANNES: Oh, I'm sorry.
CHAIRPERSON ANDERSON: I still have my
little part to -- I know you are trying to get out of here, but, you know, I have to do my little part first.

As Chairperson of the Alcoholic Beverage Control Board for the District of Columbia and in accordance with Section 405 of the Open Meetings Amendment Act of 2010, I move that the ABC Board hold a closed meeting for the purpose of seeking legal advice from our counsel on Case No. 18-PRO-00042, Sylvia Liquors, per Section 405(b)(4) of the Open Meetings Amendment Act of 2010, and deliberating upon Case No. 18-PRO-00042, Sylvia Liquors, for the reasons cited
in Section 405(b)(13) of the Open Meetings Amendment Act of 2010.

Is there a second?
MEMBER SHORT: Second.
CHAIRPERSON ANDERSON: Mr. Short has seconded the motion. I will now take a roll call vote on the motion before us now that it has been seconded.

Ms. Wahabzadah?
MEMBER WAHABZADAH: I agree.
CHAIRPERSON ANDERSON: Mr.
Silverstein?
MEMBER SILVERSTEIN: I agree.
CHAIRPERSON ANDERSON: Mr. Short?
MEMBER SHORT: I agree.
CHAIRPERSON ANDERSON: Mr. Anderson?
I agree.
As it appears that the motion has passed, I hereby give notice that the ABC Board will hold a closed meeting in the ABC Board conference room pursuant to the Open Meetings Amendment Act of 2010 and issue an order within

90 days.
Thank you very much. I want to thank the parties for being here today and for their presentation. And we will issue a decision within 90 days.

All right. Thank you very much. All right.

As Chairperson of the Alcoholic Beverage Control Board for the District of Columbia and in accordance with DC Official Code Section 2-574(b), closed meetings, and Section 2574, Notice of Meetings, of the Open Meetings Act, I move that the ABC Board hold a closed meeting on October 24, 2018 for the purpose of discussing and hearing reports concerning ongoing or planned investigations of alleged criminal or civil misconduct or violations of law or regulations and seeking legal advice from our counsel on the Board's Investigative, Legal and Licensing Agenda for October 24, 2018 as published in the DC Register on October 19, 2018.

Is there a second?

MEMBER SILVERSTEIN: Second.
CHAIRPERSON ANDERSON: Mr. Silverstein has seconded the motion. I will take a roll call vote on the motion before us now that it has been seconded.

Ms. Wahabzadah?
MEMBER WAHABZADAH: I agree.
CHAIRPERSON ANDERSON: Mr.
Silverstein?
MEMBER SILVERSTEIN: I agree.
CHAIRPERSON ANDERSON: Mr. Short?
MEMBER SHORT: I agree.
CHAIRPERSON ANDERSON: Mr. Anderson?
I agree.
As it appears that the motion has passed, $I$ hereby give notice that the ABC Board will hold this aforementioned closed meeting pursuant to the Open Meetings Act. Notice will also be posted on the $A B C$ Board hearing room bulletin board, placed on the electronic calendar on ABRA's website and published in the DC Register in as timely a manner as practicable.

It is 9:18 p.m. and we are adjourned for the day.

Again, $I$ thank everyone for being here today. Thank you.

MS. YOHANNES: Thank you all.
(Whereupon, the Protest Hearing was concluded at 9:18 p.m.)
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Neal R. Gross and Co., Inc.

This is to certify that the foregoing transcript

In the matter of: Sylvia Liquors

Before: Alcoholic Beverage Control Board

Date: 10-17-18

Place: Washington, D.C.
was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.

> Neae~ Gors ------------------Court Reporter

